Milner Veterinary Hospital

SQ Ft: 4,000

Parking spaces: 20

Planning commission adjustment of parking standards

<u>Documentation:</u> Currently, we do not have enough parking spaces to accommodate our clients and team members. Our short term plans include an expansion of our current facility into our existing parking lot, which will cause us to lose 8 parking spaces that currently exist, this would compound our problem.

In an effort to reduce the total number of parking spots we need, we have spoken to our staff in meetings and requested that if they are able they take public transportation it would be helpful in reducing the number of spaces needed. Unfortunately, many of our team members do not live in close proximity, so this is not a feasible option. Additionally, being a veterinary hospital, our clients are not able to take public transportation for their visits because they are transporting animals.

Current code allows us to have 10-13 spaces, as the parking study demonstrates this is insufficient for our business. We currently have 20 spaces and anticipate losing 8 when we expand the building. With the proposed new parking lot (19 spaces) we are asking for a net increase of 11 spaces, giving us a grand total of 31 spaces. This will help us accommodate our clients as our business continues to grow.

<u>Parking analysis for surrounding uses and on-street parking availability</u>: We currently encourage all of our team members to use street parking in order to allow more parking lot availability to our clients. There is a dental office across street from us that also encourages their team members to use street parking because they only have 5 parking spots to accommodate their patients. Because both businesses are using street parking for employees, we have congested Warner Street with parked cars.

Parking lot study: This study demonstrates we are consistently unable to accommodate our clients and employees with the current allotment of parking spaces.

Date	Time	Clients	Staff in lot	Staff on street	Total
1/16/19	1:50pm	8	6	8	24
1/25/19	2:30pm	9	7	7	23
2/1/19	3:00pm	9	10	3	22
2/15/19	2:00pm	9	9	5	23
2/19/19	1:30pm	9	9	3	21
2/22/19	2:45pm	13	6	7	26
3/8/19	11:00am	15	6	5	26
4/2/19	4:00pm	10	9	6	24

Date	Time	Clients	Staff in lot	Staff on street	Total
4/5/19	9:30am	8	8	5	21
4/5/19	11:30am	7	8	5	20
4/5/19	1:45pm	11	7	5	23
4/5/19	3:30pm	13	8	5	26
4/5/19	5pm	10	8	5	23

Date	Time	Clients	Staff in lot	Staff on street	Total
4/6/19	9:30am	10	8	2	20
4/6/19	11:30am	12	8	2	22
4/6/19	1:30pm	11	8	2	21
4/6/19	3:30pm	13	8	2	23

Date	Time	Clients	Staff in lot	Staff on street	Total
4/8/19	9am	5	8	5	18
4/8/19	11am	10	9	5	24
4/8/19	1:30p	10	8	6	24
4/8/19	3:30p	18	8	6	32
4/8/19	5pm	11	8	6	25

Date	Time	Clients	Staff in lot	Staff on street	Total
4/9/19	10am	8	9	9	24
4/9/19	11:30am	9	9	9	27
4/9/19	1:00pm	8	7	7	22
4/9/19	3:00pm	11	6	9	26
4/9/19	4:30pm	13	6	9	27

Date	Time	Clients	Staff in lot	Staff on street	Total
4/19/19	9:30am	4	9	3	16
4/19/19	11:30am	9	9	3	21
4/19/19	1:30pm	11	8	4	23
4/19/19	3:00pm	10	8	4	22
4/19/19	5:00pm	9	8	4	21

<u>Function and use of site:</u> The development of our parking lot will not significantly impact the use or function of our site or any adjacent sites. It will reduce congestion on Warner Street which may be problematic when turning on to Warner from Molalla.

<u>Compatibility:</u> This proposal will be an overall enhancement to the neighborhood, by decreasing street congestions and developing a previously vacant lot. This proposal is also compatible with our short term business goals of expanding our Veterinary hospital in order to accommodate the growing client base that we support.

<u>Safety:</u> The proposal may increase motor vehicle safety by decreasing the amount of vehicles parked on the street.

Services: The proposal will have no impact on fire or emergency services.

Neighborhood meeting notes and documentation: Steve Milner presented our proposal to the Barclay Hills Neighborhood Association on Tuesday March 12. Steve discussed the possibility of using public transportation for client and employees as well as landscaping issues. Additionally, he was able to elaborate on a few of the specific aspects of this project as it relates to rainwater. We have attached the meeting sign in sheet for review.

Parking Milner Veterinary Hospital

On-street parking availability analysis of veterinary clinic frontage street parking including parking utilized by vehicles not associated with Milner Veterinary Clinic

Date	Ti	ime	Clinic Parking Lot	ADA Space	Street	Proposed Lot		
	16-Oct	11:05	18	0	10	4		32
	23-Oct	1:15	21	0	5	2		28
	23-Oct	2:15	21	0	7	1		29
	26-Oct	1:45	22	1	5	2	Dentist office closed	30
	28-Oct	10:12	20	0	5	10	1	35
	28-Oct	10:12			6	10	1	39
	28-Oct	11:35			5			38
	28-Oct	12:15			6	10		39
	28-Oct	2:30	18	0	4	7		29
	28-Oct	3:05	20	0	4			30
	28-Oct	4:20			5			31
	29-Oct	8:35			6			27
	29-Oct	4:30			8			32
	30-Oct	8:45	18	0	7	3		28
Averag	e		19.64	0.36	5.93	6.00		
Legal S	paces		19	1	10	0		
Averag Percen	e Total tage		31.93 106%					

Oregon City Planning Commission

For the past 15 years I have lived at 1033 A, Bullard St around the corner from Milner Veterinary Hospital. This neighborhood is quite and slow paced. My favorite pastime is walking my dog. I cannot guess how many miles we put on the streets of my neighborhood each year. For the past year and a half I don't walk near the veterinary hospital. There are cars everywhere and it is not safe.

Please allow the vet hospital build a parking lot to fix this.

Hary Days

Sincerely,

Gary Dooyen

Lisa Guarnero

1124 Hughes St

Oregon City Oregon

To Whom it may concern:

I have lived in the neighborhood around Milner Veterinary Hospital for the past 20 years. In the past few years parking at the vet clinic has spilled out onto the street. This can make turning onto Warner street difficult and, since there are not sidewalks in the area, make walking your dog dangerous. I would appreciate it if you allowed them to resolve this problem by building a parking lot.

Sincerely,

Lisa Guarnero

My family lives at 302 across the street from Milner Veterinary Hospital. My children ride the school bus and are dropped off each day in front of the clinic. For the past two years Milner Vet has been using the street as parking for its employees and clients. This causes severe congestion in the street making it unsafe for my children. There are not sidewalks in the area.

I understand Dr Milner is asking for permission to build a parking lot and a side walk to fix this problem. I am ask that you give permission for him to do so.



Oregon Community Development – Planning 698 Warner Parrott Rd Oregon City, OR 97045

October 22, 2019

Re: GLUA-19-00017, SP-19-00053, PARK-19-00002

To Whom It May Concern,

I am the owner of Trails End Dental in Oregon City located across Warner Street from the Milner Veterinary Hospital. My property adjoins a lot that is currently vacant. This lot has been an eye sore and worse for many years. It has been the subject of several criminal complaints and many code violations. Our patients have been forced to use on-street parking as I am only allowed five spaces for my building size. Over the past two years the veterinary hospital has been forced to use on-street parking as well.

Two months ago one of our patients was hit by a car while crossing Warner Street due to the many cars parked on the street and the confusion that creates.

We are running out of room for our patients and employees to park.

Dr. Milner has applied for a permit to build a parking lot on the site of the former drug house. This would benefit both of our businesses as well as the neighborhood. It is my hope that you will grant a permit for this project.

Respectfully

Doug Retzlaff, DMD, PC

Steve Milner, DVM
Angela Turra, DVM
Alex Berthrong, DVM
Megan Glasere, DVM



1034 Molalla Ave Oregon City, OR 97045 503.657.6553 503.722.8628 fax www.milnervet.com Hannah Mauck, DVM Christa Finley, DVM Kirk Moore, DVM

We are residents of Oregon City and clients of the Milner Veterinary Hospital. We are asking that the Oregon City Planning Commission allow the Milner Veterinary Hospital build a parking lot next to their facility.

Name	Address		<u>Date</u>
Terra Sh	101.pes 18627	SENAL Fet . O.C. 02	97045 10.23.19
Carly	gandblast 14	160 S. Clackamas vy dvive	2,00,012,97045 10/23/19
Zachel (+	abby 14061 Ja	acolos World Oregon. City, C	1297043 10/23/19
Houston 6	-alihy 14061 J.	anolog Wary Diegon (iff, C	12 97045 10/25/19
		Mimosa Way OC, OR 9	
Bethan	Bartel 18	19500 Silver-fox PKW	9704510.23-19
			Organ City Or 97045 10.30.4 541-231-
Cina	Anderson	11758 Hazelnut Ave, C	regonCity.CR 3185
Corey	(alkla	11758 Hazelnut Ave, C no 16919 D. Beek	yon City OR man Rd 10/30/19
		919 S. Beckman Roll	

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments		27		5%
Check Payments		3		7%
Mastercard Payments		8		17%
Visa Card Payments		71		59%
American Express Payments		4		12%
User-defined Payments		1		1%
Total Payments		114		100%
Production by Provider				
Steve Milner, DVM		20		14%
Alex Berthrong, DVM		23		45%
Kirk Moore, DVM		13		15%
Christa Finley, DVM		12		19%
ОТС		16		3%
Dog Wash		35		4%
Total Invoices		105	-	100%
Wellness Plans Only	Invoices	8		
Late Charges		0		
Adjustments		2		
Total Charges				
Net change in A/R				
New Clients		4	•.	
Patient visits		125	2	

Date of Report: 10-07-19 **For**: 08-21-19 - 08-21-19

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments		21		12%
Check Payments		2		2%
Mastercard Payments		11		26%
Visa Card Payments		86		50%
Discover Card Payments		3		2%
American Express Payments		2		1%
User-defined Payments		4		7%
Total Payments		129		100%
Production by Provider				
Steve Milner, DVM		33		31%
Alex Berthrong, DVM		16		37%
Angela Turra, DVM		1		0%
Hannah Mauck, DVM		1		0%
Kirk Moore, DVM		13		12%
Christa Finley, DVM		2		0%
Megan Glasere, DVM		11		11%
OTC		10		3%
Dog Wash		37		4%
Kaylea Herbaugh Wellness Plan		2		0%
vveilless Flatt				0%
Total Invoices	*	123		100%
Wellness Plans Only	Invoices	3		
Late Charges	4	0		
Adjustments		2		
Total Charges	********			
Net change in A/R				
New Clients		8,		
Patient visits		(134/		

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments Check Payments	=	22 0	=	2%
Mastercard Payments		10		10%
Visa Card Payments		103		86%
Discover Card Payments	三	1		1%
American Express Payments		2		0%
User-defined Payments -		1		1%
Total Payments		139		100%
Production by Provider				
Steve Milner, DVM		24		27%
Alex Berthrong, DVM	=	15		26%
Angela Turra, DVM		4	Hillit	2%
Kirk Moore, DVM		16		16%
Christa Finley, DVM	4	14		14%
Megan Glasere, DVM		2		1%
OTC		19		6%
Dog Wash		44		5%
Erin Berggren Wellness Plan		2		1%
vveilriess Plan		3		1%
Total Invoices		127		100%
Wellness Plans Only	Invoices	0		
Late Charges		0	-	
Adjustments		1		
Total Charges	~			
Net change in A/R			•	
New Clients		R		
Patient visits		(141)		
		طرز ب		

Date of Report: 10-07-19 **For**: 09-04-19 - 09-04-19

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments Check Payments	Territory.	25 3	=	6% 11%
Mastercard Payments		7		7%
Visa Card Payments		81		55%
Discover Card Payments		4	三	5%
American Express Payments	-	4		1%
User-defined Payments		4		15%
Total Payments		128		100%
Production by Provider				
Steve Milner, DVM		25		20%
Alex Berthrong, DVM		12	=	33%
Angela Turra, DVM	4	4		3%
Hannah Mauck, DVM		1		1%
Kirk Moore, DVM		22		17%
Christa Finley, DVM		4		3%
Megan Glasere, DVM		15		17%
отс		19	•	4%
Dog Wash		37		3%
Wellness Plan		1		0%
_		1		0%
Total Invoices	4	124		100%
Wellness Plans Only	Invoices	2		
Late Charges		0		
Adjustments		3		
Total Charges				
Net change in A/R				
New Clients		6		
Patient visits		(149)		

Date of Report: 10-07-19 **For:** 09-11-19 - 09-11-19

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments Check Payments Mastercard Payments Visa Card Payments Discover Card Payments American Express Payments User-defined Payments		16 1 18 145 4 8		2% 1% 16% 71% 2% 7% 1%
Total Payments		195	- Spinisher	100%
Production by Provider Steve Milner, DVM Alex Berthrong, DVM Angela Turra, DVM Hannah Mauck, DVM Kirk Moore, DVM Christa Finley, DVM Megan Glasere, DVM OTC Dog Wash Technician Chris Goslin Wellness Plan Other Veterinary Hospital		36 15 7 1 16 13 3 25 40 1 1 17		25% 35% 2% 0% 11% 12% 1% 5% 4% 0% 4% 0%
Total Invoices Wellness Plans Only	Invoices	189 7		100%
Late Charges Adjustments	=	0 71	=	
Total Charges				
Net change in A/R				
New Clients Patient visits		179)	

Date of Report: 10-07-19 **For:** 09-18-19 - 09-18-19

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments Check Payments Mastercard Payments Visa Card Payments American Express Payments User-defined Payments		20 1 12 77 1 2		8% 3% 10% 70% 0% 10%
Total Payments		113		100%
Production by Provider Steve Milner, DVM Alex Berthrong, DVM Angela Turra, DVM Christa Finley, DVM Megan Glasere, DVM OTC Dog Wash Wellness Plan		33 14 1 3 15 15 43 2		51% 15% 0% 0% 23% 3% 5% 1% 0%
Total Invoices Wellness Plans Only	Invoices	120 2		100%
Late Charges Adjustments	=	0		
Total Charges	***************************************	_		
Net change in A/R				
New Clients Patient visits		(136)		

Date of Report: 10-07-19 **For:** 09-25-19 - 09-25-19

Milner Veterinary Hospital PERIOD TOTALS

· <u></u>	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments		19		3%
Check Payments		2		1%
Mastercard Payments		42		15%
Visa Card Payments		312		78%
Discover Card Payments		4		1%
American Express Payments		8		2%
User-defined Payments		2		0%
Total Payments		389		100%
Production by Provider				
Steve Milner, DVM		22		17%
Alex Berthrong, DVM		15		29%
Angela Turra, DVM		1		0%
Kirk Moore, DVM		11		14%
Christa Finley, DVM		17		21%
Megan Glasere, DVM		3		2%
ОТС		20		4%
Dog Wash		33	4	5%
Other Veterinary Hospital		12		3%
VDIC		1		4%
		5	1	1%
Total Invoices Wellness Plans Only I	nvoices	36)		100%
Late Charges Adjustments		0 282		
Total Charges		<u> </u>		
Net change in A/R				
New Clients		5		
Patient visits		150)	
. Gloric Fiolic		(130)		

Date of Report: 10-07-19 **For:** 10-02-19 - 10-02-19

Milner Veterinary Hospital PERIOD TOTALS

	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments		29		5%
Check Payments		1		1%
Mastercard Payments		7		5%
Visa Card Payments		74		79%
Discover Card Payments		3		2%
American Express Payments		5		7%
User-defined Payments		2		1%
Total Payments		121		100%
Production by Provider				
Steve Milner, DVM		3		1%
Alex Berthrong, DVM	Thirties	21		43%
Kirk Moore, DVM		18		21%
Megan Glasere, DVM		16		22%
отс		17		6%
Dog Wash	7	44		6%
Technician		1		0%
Erin Berggren		1		0%
Wellness Plan		. 1		0%
Camarea Freeman Tessa Maxfield		1		0% 0%
- Lessa Maxileiu		ا 		U%
Total Invoices Wellness Plans Only	Invoices	(117) 5		100%
Late Charges		0		
Adjustments		4	******	
Total Charges	(1111)			
Net change in A/R				
New Clients Patient visits		128		

Date of Report: 10-07-19 **For:** 10-03-19 - 10-03-19

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments Check Payments Mastercard Payments Visa Card Payments American Express Payments User-defined Payments		6 5 9 60 2 1		6% 8% 7% 69% 2% 9%
Total Payments		83		100%
Production by Provider Steve Milner, DVM Alex Berthrong, DVM Angela Turra, DVM Kirk Moore, DVM Christa Finley, DVM Megan Glasere, DVM OTC Dog Wash Wellness Plan VDIC Total Invoices Wellness Plans Only	Invoices	6 9 18 12 2 15 15 10 3 1		5% 22% 26% 17% 1% 14% 6% 2% 4% 4%
Late Charges Adjustments		0 5	=	
Total Charges	-	•		
Net change in A/R				
New Clients Patient visits		94		

Date of Report: 10-07-19 **For:** 10-04-19 - 10-04-19

Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments Check Payments Mastercard Payments Visa Card Payments Discover Card Payments American Express Payments User-defined Payments		6 1 7 61 1 2 3		5% 2% 14% 71% 1% 5% 2%
Total Payments		81		100%
Production by Provider Steve Milner, DVM Alex Berthrong, DVM Angela Turra, DVM Hannah Mauck, DVM Kirk Moore, DVM Christa Finley, DVM Megan Glasere, DVM OTC Dog Wash Wellness Plan		2 3 28 1 12 10 2 16 10 3		0% 2% 34% 1% 21% 27% 4% 6% 2% 1%
Wellness Plans Only	Invoices	10		10076
Late Charges Adjustments		1 4		
Total Charges	*			
Net change in A/R				
New Clients Patient visits		104)	

Date of Report: 10-07-19 **For:** 10-03-19 - 10-03-19

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Milner Veterinary Hospital PERIOD TOTALS

_	TOTAL	COUNT	AVERAGE	% TOTAL
Cash Payments Check Payments Mastercard Payments Visa Card Payments American Express Payments User-defined Payments		6 5 9 60 2 1		6% 8% 7% 69% 2% 9%
Total Payments		83	· ·	100%
Production by Provider Steve Milner, DVM Alex Berthrong, DVM Angela Turra, DVM Kirk Moore, DVM Christa Finley, DVM Megan Glasere, DVM OTC Dog Wash Wellness Plan VDIC		6 9 18 12 2 15 15 10 3		5% 22% 26% 17% 1% 14% 6% 2% 4%
Total Invoices Wellness Plans Only	Invoices	76 3		100%
Late Charges Adjustments	=	0 5	=	
Total Charges				
Net change in A/R				
New Clients Patient visits		94	er.	