Service Response	Staff Tally	Staff Rank	Stakeholder Tally	Stakeholder Rank	
Be an informed citizen			6		
Build successful enterprises			2		
Celebrate diversity			13	3	imp to SH
Connect to the online world	21	4	4		imp to Lib
Create young readers	31	1	22	1	imp 2 both
Discover your roots			5		
Express creativity			5		
Get fast facts			2		
Know your community	26	2	17	2	imp 2 both
Learn to read and write			12		imp to SH
Make career choices			4		
Make informed decisions			2		
Satisfy curiosoity	24	3	7	4	imp to Lib
Stimulate imagination	24	3	12	4	imp 2 both
Succeed in school			8		
Understand how to find…	21	4	7		imp to Lib
Visit a comfortable place	24	3	11	5	imp 2 both
Welcome to the US			1		
Legend					
important for both groups					
important for one group; not both					
SH=Stakeholders					
Lib=Library					