Oregon City Tourism Strategic Plan 2018-2020 Strategic Overview



Vision Oregon City, a proud community confluence of history, exploration prosperity		Mission Promote Oregon City as a gathering place for all, by providing a variety of experiences through a collaborative, connected, and enduring tourism industry	Reputation Oregon City Tourism is known as: - welcoming - engaging - inclusive - authentic	 Position A vibrant destination in the Portland Metro area, located where the Oregon Trail ended and the state of Oregon began. Visitors are delighted by: a small town feel authentic and diverse experiences centered around heritage outdoor and riverfront adventures near the magnificent Willamette Falls unique Pacific Northwest food and beverage offerings
Imperatives Build tourism leadership capabilities	 Objectives Leadership and governance structure identified Year over year increase in participation in technical education programs Financial funding model identified 		Initiatives • Identify and empower a tourism leadership and operational structure • Solidify and grow a tourism financing model • Support tourism assets through technical education and programming • Champion the value of tourism in the community	
Enhance the brand	 Brand guidelines established Baseline and increase brand awareness 		 Develop, approve and deploy Oregon City branding Activate a city-wide branding campaign to strengthen brand connection among local assets and businesses Research and define the Oregon City visitor 	
Coordinate tourism assets through collaboration	 Baseline and increase % of assets sharing common opening hours Baseline and increase participation rate growth in cross training and collaborative events 		 Develop a plan to coordinate operating hours, ticketing and brand collateral to enable a more unified tourism experience Convene a working group of asset and business operators to share best practices and resources Promote "every site is a visitor center" thinking through cross training opportunities 	
Cultivate and curate a portfolio of experiences		in visitor spending e number of Itineraries published by 3 rd parties	 Inventory and assess existing tourism assets and experiences for tourism readiness Develop a plan to promote existing experiences and activate new experiences Assess and prioritize infrastructure (parking, wayfinding) required enhance tourism readiness and experience Create or leverage regional travel itineraries to drive awareness 	