OREGON CITY

Citizen Involvement Committee

PO Box 3040 | Oregon City OR 97045
Ph (503) 722-3789 | Fax (503) 722-3880

CITIZEN INVOLVEMENT COMMITTEE (CIC) GRIEVANCE APPLICATION

File Number: GC 17-02

Applicant(s):

Applicant(s) Signature: /s/ Mark J. Matheson Date: 11 - 8 - 2017

Applicant(s) Name Printed: Mark J. Matheson

Mailing Address: 855 Molalla Ave Oregon City Or. 97045

Phone: 503.953.0250 Email: mark.matheson@drteamsint.com

Representative(s):

Representative(s) Signature: _____ Date: _____

Representative (s) Name Printed: _____

Mailing Address: _____

Phone: _____ Email: _____

All signatures represented certify the information submitted is correct.

Neighborhood Association Involvement

Identify if the grievance is being filed on behalf of a neighborhood association or group.

- ☒ No
- ☐ Yes Identify Group: _____

Party Being Grieved

The task of the Grievance Committee is to study any grievances by those whom consider themselves adversely affected by the CIC or a neighborhood association. Please indicate specifically all individuals or groups the grievance is being filed against.

- ☒ The Citizen Involvement Committee
- ☒ Neighborhood Association: _____

Person(s)/Group(s): Karen Morey

Person(s)/Group(s): _____

Person(s)/Group(s): _____

Reason for the Grievance

Identify the reason the Grievance is being filed. Please attach additional pages, if needed.

See attached file sent on 11-8-2016

Request to Recuse CIC Members

Any member who is a party to, or is directly impacted by, the grievance or the recommendation, must recuse themselves from being chosen for this committee. Please identify specific CIC members whom are requested to be recused.

CIC Member: _____

Reason for Recusal: _____

_____

_____

CIC Member: _____

Reason for Recusal: _____

_____

_____

CIC Member: _____

Reason for Recusal: _____

_____

_____

CIC Member: _____

Reason for Recusal: _____

_____

_____

Evidence to Support the Grievance

Any member who is a party to, or is directly impacted by, the grievance or the recommendation, must recuse themselves from being chosen for this committee. Please identify specific CIC members whom are requested to be recused. Please attach additional pages, if needed.

Evidence: See attached files sent on 11-8-2017

Identify how this supports the grievance: Self-explanatory

_____

_____

Evidence: _____

Identify how this supports the grievance: _____

_____

_____

Evidence: _____

Identify how this supports the grievance: _____

_____

_____

Evidence: _____

Identify how this supports the grievance: _____

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_____

Evidence: _____

Identify how this supports the grievance: _____

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_____

Submittal Requirements:

The following information is required to be submitted:

- ☐ Completed grievance application form.
- ☐ Supplemental information supporting the grievance.
- ☐ If filed on behalf of a group, documentation showing the group supports the filing of the grievance.

Applications will not be processed until complete.

Grievance Process:

Chapter 2.30.060.C.1

Once a grievance request is filed, five (5) members from the Citizen Involvement Committee will be chosen at random to staff the Grievance Committee (GC). Chapter 2.30.060.C.1 of the Oregon City Municipal Code directs the GC to recommend the parties seek to reconcile their differences through mediation prior to further review of the Grievance. If mediation fails, the GC and CIC are authorized to conduct meetings and hearings as may be necessary.

In response to a request of either party to continue to process the grievance, the Grievance Committee will proceed as identified in Chapter 2.30.060 of the Oregon City Municipal Code. The grievance and all supporting materials and evidence submitted may be inspected at no charge and copies may be obtained at reasonable cost at the Planning Division office. Any interested party may testify at the hearing(s) or submit written comments to the Community Development Director on the grievance at or prior to the hearing until the Grievance Committee closes the record. The committee is to report its progress to the CIC at each CIC meeting.

Grievance Committee Meetings

Until a recommendation of the Grievance Committee is made, the Grievance Committee will convene monthly, on the first Monday of each month (unless cancelled) at 5pm at City Hall in Commission Chambers. A majority of the committee members will constitute a quorum. The meeting will be open to the public and video recorded. At each meeting, the Grievance Committee Chair will follow Oregon City public meetings procedures and call for any ex-parte contacts, conflicts of interest or bias from the Grievance Committee. Testimony will be heard in the following order at each meeting while the record is open:

- The person / group whom submitted the grievance shall be allotted a maximum of 15 minutes to identify and explain the grievance and provide any other information.
- The person / group named in the grievance shall be allotted a maximum of 15 minutes to speak about the grievance.
- Any member of the public in favor of the grievance shall be allotted a maximum of 3 minutes to speak about the grievance.
- Any member of the public in opposition of the grievance shall be allotted a maximum of 3 minutes to speak about the grievance.
- The person or group whom submitted the grievance will be allotted a maximum of 15 minutes for rebuttal.
- The person / group named in the grievance shall be allotted a maximum of 15 minutes for rebuttal.

The Grievance Committee is permitted to ask questions of those testifying once they have completed their testimony. The questions do not count against the time of the person testifying.

Grievance Committee Recommendation

After the testimony has concluded the Grievance Committee will close the hearing and deliberate on the matter. Committee action will be determined by a majority vote of those present and voting. Once a recommendation is made, the Grievance Committee shall write report identifying each grievance, a recommendation for each grievance and findings of why that recommendation is being made. The Grievance Committee will vote on a final report before submitting the recommendation to the CIC.

CIC Final Recommendation

The CIC will hear the recommendation and vote on a final decision. The CIC process will be limited to the information contained within the record from the Grievance Committee process. No new information may be submitted.
The CIC will conduct hearings and accept testimony in the same process as identified above for the Grievance Committee. The CIC will provide a written decision with each grievance, a decision for each grievance and findings of why that decision is being made. This may include accepting the Grievance Committee recommendation or amending the recommendation as necessary. The CIC will vote on the final recommendation. The CIC decision will be mailed and/or emailed to all parties who have submitted a legible address. The CIC decision is final unless called up for review by the City Commission. The CIC decision may not be appealed to the City Commission.

Complaint overview against Karin Morey

Karin Morey replied incoherently to a post about the City of Oregon City settling an unlawful termination suit on the private social network gives cause for a supervisory review of her comments and to clarify what she meant by the following statements

1. Spell my name right
2. Nextdoor is not approved as an official means of communication for any committee of the City.
3. This is a forum for citizens of Oregon City to share information and events as individuals
4. It is NOT a forum to post bias and grind your personal axe.
5. Take your diatribes elsewhere
6. Respect differing opinions and allow civil discourse of local issues without posting non-related links.
7. If you don't get your way, so sad
8. Most of us haven't at sometime in life
9. get on with it
10. pull up our britches and move forward

I am using a standard 4-part assessment tool to delineate the issue, provide information, recommendations and the benefits for doing so.

Situation

By reviewing the item labeled **Exhibit A** in this document, we can only assume Karin Morey comments were directed towards me and not the post, or anything related to the City paying $658,000 for a wrongful termination case. It compelled her to inform people of a City policy guide that does not exist, and ironically reminding them of their constitutional rights. The fact that I initially made a minor mistake spelling her name in the first line in my post (**Exhibit B**) it does not explain the intensity of her remaining comments. It is the focus of why I am asking her peers to review the incident.

In general Karin Morey spoke with some authority about officials protocols, as well as assuming a position as the content monitor for the City. Once she felt the obvious was corrected and defined the rules she attempted to infer there was vengeance within my comments without any content specificity, or what post triggered the reaction. This would be defined as the shiny objects to change the focus.

Without a discussion, she tried to order me to take my comments *somewhere else* and added more restrictions on posting comments on everyone's behalf. In my view it would have helped if she clarified why she had the impression how I was not *getting* my *way*, and quantify the reference of being sad. The comment could have been taken as snarky, or about something serious. But at the end of the day it is another shiny object to change the focus and adds nothing of value other than trying to inflame someone to react.

She felt embolden and secure enough from having to follow the same rules of conduct, hers or any other and launched into another round of publicly treating people like children and that she knows best. As narcissistic as the statements might have been, they trailed into incoherent references. Nonetheless the comment referring to that someone had their pants down makes no sense, but affirms there is undisclosed internal campaigning to block individuals from due process. Her reference to someone having problems getting over something, and without saying what it was underscores an underlying personal issue she may have. The moving forward comment would make more sense if we knew what we were moving forward from and underscores the fact that her point of view is what matters.

Conflict

The issue at hand goes to an equal application of City of Oregon City policies in concert with the State of Oregon revised statues, ethical code of conduct for officials, and legal proceedings. The public comment by Karin Morey in principle constitutes as sexual harassment and/or cyber bullying, which are both regulated actions and subject to being reviewed by her peers and oversight agencies.

Karin Morey mocked the idea in the past that her longtime residency in Clackamas County, and the fact she was supervising parole officer for Clackamas County had any influence over the community. It was well document during the grievance proceedings, (**Exhibit E**) and other instances were Karin Morey inserted herself into conversations that brought attention to an individual and not the issue at hand. No one has to go any further than watching the CIC meeting from October 6, 2017 where Karin Morey could not help from inserting herself into a conversation. The video should show that while I was correcting the record, she was bombastically opposing my statements with body gestures and bursts of information that she had privilege to and I didn't.

More specifically her visual discontent came while I was correcting Betty Mumm's testimony that characterized a group decision when in fact the decision was made unilaterally. What was clear was the issue did not involve her or her neighborhood and she was interfering with my obligation as the Vice Chair of the Barclay Hills Neighborhood Association. My role on the CIC does not takes precedence over my obligation to represent the truth or the members of the association. In less than a year I have personally noted 3 instances where Karin Morey position in the community, and as the Vice Chair of the Community Involvement Committee has adversely influenced an official outcome.

The first (**Exhibit C**) is an audio file that can be presented where Karin Morey interrupted a Barclay Hills Neighborhood Association meeting interfering with its elections. More specifically, in the midst of a question to Betty Mumm during her election bid for the Chair position. Karin Morin shouted that the elections were not a debate when Mumm's conflict of interest created by being Dan Holladay's girlfriend and employer came into question. The outgoing Chair failed to monitor the meeting. The BHNA minutes (**Exhibit D**) of the meeting shows Dan Holladay moving the nomination forward after Thomas Batty the husband of Shelley Batty submitted Betty Mumm name as Chair. It needs to be noted that Thomas Batty and Shelley Batty were appointed to a number of City committees by Dan Holladay, and were actively promoting the Oregon City Trail Alliance and had applied for a grant from the City.

Dan Holladay quickly moved to close the nominations and Mike Acosta seconded the motion. It should be noted that Dan Holladay recommended Mike Acosta for a position on the Urban Renewal District without extending the courtesy to anyone else over the private social network. BHNA members can confirm that the meeting was high jacked, and Karin Morey commented with jubilation at the following CIC meeting on December 12, 2016 that there was *more of them* at the meeting than BHNA members.

The second, (**Exhibit E**) will show that Karin Morey may see herself as trivial in the community as she stated in the grievance Miranda Sierra submitted to the CIC. Anyone reviewing the transcripts, audio/visuals files and documents can physically see her discontent towards people who don't share her personal point of view. It is reasonable to believe her previous position as a supervising parole officer with Clackamas County is contributing to a overly zealot approach and the entitlement to determine the constitutional rights of others.

My observation from the grievance proceedings as the Vice Chair of Barclay Hills Neighborhood Association was that Ms. Sierra was justified in her concerns, and brought the issue to the appropriate oversight panel for a review. It was immediately met with distain by Karin Morey, the Vice Chair of the CIC, who also represents her neighborhood on the committee. More specifically she immediately emailed that she was not going to participate, which could not help from tainting the proceedings and influenced the grievance committee. What a review will not show is the fact that at the neighborhood meetings I attended during the proceedings, which included the Barclay Hills Neighborhood Association meetings, none of the CIC members notified their members of the grievance, as they were instructed to do as part of grievance process. Ultimately the collective actions of the CIC representatives robbed Ms. Sierra of due process.

The grievance committee made only a cursorily reference to the social information portals the City identifies as important enough to include in the Community Involvement Committee and Neighborhood Association Public Involvement Plan. Ms. Sierra took the time to assemble a body of information for the grievance committee, but the Chair of the Grievance Committee kept the proceedings to the complaints relevance as it pertains to the Community Involvement Committee. Their only non-binding conclusion was the compliant did not meet the level of concern to develop any recommendations, but an odd reference towards paying a salary to the Mayor.

From my perspective the others principals in the grievance proceedings adhered to the formality of the proceedings. However Karin Morey had no hesitation vocalizing her anger to other CIC and NA members to the point that a couple of people came to her personal defense, It left the panel with the impression of a personal vengeance being waged against her. In fact the grievance was never personal in nature. It merely came down to her comments on the private social network and she happens to be the Vice Chair. It did influence Betty Mumm and Jesse Buss to provide opposing testimony. More to the point Betty Mumm was influenced enough to discriminately ignore Ms. Sierra's complaint as Chair of BHNA, and then turned around and spent the energy to testified against her.

It takes an indescribable level of naiveté to believe that Karin Morey did not influence the proceedings from its intended purpose. Which among other things highlighted policy issues in a civil manner. It was seen as a vehicle for personally attacking the Chair and Vice Chair of the CIC. As strange as it may sound, the set of individuals, Betty Mumm, Karin Morey, Shelley Batty and a few others are at the center of this issue and were involved in high jacking the BHNA elections and influencing both proceedings to favor their positions. What was deplorable to watch was Betty Mumm and Shelley Batty keeping their own members from reviewing the material and participating in the process, and arrogantly being on record undermining a members complaint.

For the record, at the October 6, 2017 CIC meeting, the lack of policy, whether intentional or not triggered the Chair of the grievance committee to share that he initiated an internal association working group to resolve the problems that are highlighted in Ms. Sierra grievance. The comment on record was *it seems we're going down that road again*, contradicts the idea of an isolated incident or misunderstanding between individuals.

The CIC panel should ignore the dated contribution William Gifford submitted on October 6, 2017 as helpful and stay vested in the current CIC and NA public involvement plan. Mr. Gifford's very dated information is emblematic of trying to put new wine in an old wine sack and another shiny object to change the subject.

The third, (**Exhibit B**) is a screen shot from the same private social network that triggered the reaction (**Exhibit A**) from Karen Morey. The reply to Ms. Sierra (**Exhibit F**) speaks for themselves. Even though the comments are taken as childish outburst it contradicts the notion that Karin Morey could be confused as the victim of cyber bullying, or reluctant to post on the private social network, as per her statement during the grievance proceedings. Her prior claim of being stifled raised the concern to prompt a local attorney Jesse Buss to support the notion, and ironically citing constitutional infringements in the same private social network. Again, her comments speaks for themselves, but I believe she needs to clarify her statements to the community in the same way she voiced her discontent.

The conflict is often times the cyber bully's defense is claiming it as a response to being bullied, and it is unlikely that spelling Karin Morey wrong by a misplaced "e" in her first name triggered what followed (**Exhibits A and E**).

After reading her reaction to a fairly inert post about a very serious issue impacting Oregon City a reasonable persons might believe; 1) that Karin Morey had the authority to give a true policy interpretation on the behalf of the City of Oregon City; 2) that Karin Morey had the authority to interpret private social network as it relates to the City of Oregon City, committees and associations; 3) that the information that Karin Morey is publically announcing is accurate and truthful; 4) that making derogatory posts is acceptable behavior for a person representing a neighborhood association, regardless if a title is used in her post or not.

The conflict is that all 4 illustrates a counterproductive territorial tendency and a pattern consistently used by the same set handful of people influencing City policy, and inaccurately presents information to the public as official.

For one, and by default the private social network requires a government agency to authorize its uses before they provide online services on the behalf of the community. Ms. Sierra highlighted this fact in her grievance package and identified Oregon City Police Department as the only official signatory. It is reasonable to believe the authorized contact person the private social network has on file is Chris Wadsworth from OCPD, and coincidently has publicly boasted being childhood friends with Karin Morey.

Karen Morey's line of thinking is not an uncommon notion among non technical people. As wrong as it might be social platforms do not operate using cookie cutter policies. However her response to Ms. Sierra (**Exhibit F**) is fundamentally inaccurate, but it is publicly framed as an absolute fact. Karin Morey emphasizes the words official and membership as to imply a proclamation from the City as a qualifier. It thoroughly ignores the private social network using the word in the context of a noun or pronoun. From the social private network perspective any official working for the City who authorizes to sign off satisfies the requirements and would be officially sanctioned by the local agency. It should be noted that all inquiries into discovering the list of people associated with the City that have administrative rights over users have gone unanswered.

In addition her interpretation excludes the fact that departments and groups associated with the City require the same type of authorization. It only cements the idea the private social network is an official public information outlet for the City. The private social network, unlike Twitter and Facebook uses an official delineated digital map of the Oregon City neighborhoods in their authenticated protocols. This emphasizes the differences between social sites, and non-technologist should refrain from talking about things they don't understand as fact. Karin Morey objections stems from her own misunderstanding and responding autocratically as a defense reaction that insights a combative interaction.

In general, and based on the surface of Karen Morey response she is obviously accustom to defining rules for others. The indicator from my observations is supported by the pattern of prefacing her statements with *This is*, *It is not*, and *Take your diatribes* without needing to quantifying the references. The remaining statements Karen Morey makes refers to a bias of some sort, and grinding personal axes. The conflict is the inflammatory insinuations and careless inhabitations as if she were protected from reprisal. A screen shot (**Exhibit G**) was taken 48 hours after Karin Morey policy interpretations. It exposes the fact that valid addresses can be excluded by a list of unknown members who have administrative rights to banish people for using the site.

The last indexed issues Karen Morey publically posted (**Exhibit A**) requires an explanation. Generally speaking, it is a fairly crude outburst from an experienced professional who is trained in manipulating human behavior as a parole officer. As the Vice Chair of the CIC it is reasonable to ask her to publically clarify why she believes my post has anything to do with her response, and how I am not getting my way. If she can provide an explanation why there is some sort of lingering animosity, and what might help clarify the source of her frustration. As far as using someone's life that you don't know, then conjure a prospectus to publicly lead the

idea of some sort of special privilege is extremely irresponsible. The *get on with it* comment, only deepens an underlying issue none of us might be aware of, and didn't clarify what *it* is. For the sake of humor and to underscore that I am not taking her response personally, it would be comical to know why she believes someone was spanked and had to pull up their britches? My direct response would assure the community that my *britches* are at the right level for moving around.

Karin Morey posts cannot be mistaken as just an ordinary volunteer doing their best and made a mistake in responding in the manner she did. The "*volunteer doing their best mantra*" has been overplayed to explain away unprofessional behavior. Karin Morey is a highly trained and experienced professional which makes the idea of having a passive involvement and no influence ridicules. Having influence isn't regulated to influencing a collective of likeminded people. It includes controlling a topic, discriminately applying code of conduct as Vice Chair of the CIC, nonverbally showing her discontent while people are talking, and interfering in other neighborhoods internal affairs

However, her public comments on a private social network cannot be ignored. Filing a complaint is predicated on explanation before making a determination of which course of action to take. As a reminder and because informality can be used to overlook serious implications, her comments were considered inappropriate when she was employed as a supervising parole officer, but they meet today's generic standard for filing a sexual harassment and cyber bullying complaints.

Resolution

Karin Morey reacting to a post that had very little to do with her dwindles to an attempt of cyber bullying, and harassment by any other name is still harassment. As a professional who has a documented skill set and knows the difference between conflict resolution and creating a hostile environment Karin Morey is obvious sense of entitlement can't be the focus of the compliant. It should only serve as a civilized catalysts for updating the mechanics for improving the City public electronic footprint into its community. Which ironically was an objective Ms. Sierra had in mind when she spent the time developing the information for her grievance complaint, stemming from this type of bad behavior from the same set of people.

Any resolution requires re-visiting using private social network. It should be followed by creating a standing subcommittee under the CIC to manage the discussion environment, but not the content. Their responsibilities would include a non-bias representation of city-wide issues, and adhering to individual constitutional rights granted under the first amendment. Assigning editorial responsibilities to qualified members could orchestrate open discussions and regulate the traffic without having to ban anyone from using the service.

Benefits

A simple exercise and application in democracy would reduce the need to revisit the same issue in the future, and the autonomy of a standing Issues Committee significantly minimizes the temptation of the circumstances resurfacing. As beneficial as it might be for officials and others to use social media it is recklessly to take for granted that ethical, political and legal regulation will always lag behind technology advancements. It has to be said that the US Supreme Court recently citing Donald Trump blocking Twitter followers was unconstitutional, which only leads people to believe that banning someone from a private social network used by an agency is also unconstitutional. Therefore the obvious benefit to avoid banning anyone from a private social network is avoiding being sued in federal court again.

Exhibit A

Karin Morey, Rivercrest · Edited 2d ago

1) Spell my name right
2) NextDoor is not "approved" as an official means of communication for any committee of the city. This is a forum for citizens of Oregon City to share information and events as individuals. It is NOT a forum to post bias and grind your personal axe.
3) Take your diatribes elsewhere, respect differing opinions and allow civil discourse of local issues without posting non-related links.
4) If you didn't get your way, so sad. Most of us haven't at sometime in life, get on with it, pull up our britches and move forward.

Thank 4 Thanks

Exhibit B

Anna Matheson, Barclay Hills · Edited 9h ago

In regards to requests by people to avoid talking about anything upsetting, which is a very tall order, I need to remind them that the CIC for Oregon City approved the use of nextdoor.com. Ithas the City's authorization to post topics that impact Neighborhood Associations. It does not say it can ban people for topics like unknown individual managing the site do a lot.

Amy Wilhite, Barbara Renken, Karin Morey, Jesse Buss, Steve VanHaverbeke and Gary Fergus developed the language for the City of Oregon City Citizen Involvement Committee and Neighborhood Association Public Involvement Plan. With City staff in tow they spent a lot of time to create the policy the NA and CIC are mandated to follow.

Therefor, speaking your mind is being promoted by the City, and IS a constitutional right in the United States. If someone does not like the topic, the United States gives it occupants the choice to turn the channel. It does not give unknown individuals who are close the Mayor the right to banish people from speaking or keep NA leadership from representing their neighborhood.

The Frasher issue, along with a lot of other wasteful spending is something people like Paul Edger are very concerned with. Individuals like Mike Acosta placing artificial requirements like providing a lists and becomes upset because someone doesn't comply with nonsense, he suddenly has an epiphany that shows something nefarious afoot. Or in other words, throwing a shiny object into the conversation to keep us from talking about the real issues.

Again, I am using my wife's account because Betty Mumm and others with Lead status have banished me from posting comments on nextdoor.com.

Sincerely,
Mark J. Matheson, Candidate for Mayor of Oregon City
Vice Chair / CIC representative for Barclay Hills Neighborhood Association

Exhibit C

Audio file - available upon court order

Exhibit D

Minutes from Barclay Hills Neighborhood Association

Exhibit E

Grievance Complaint Package - 3.27.2017

Exhibit F

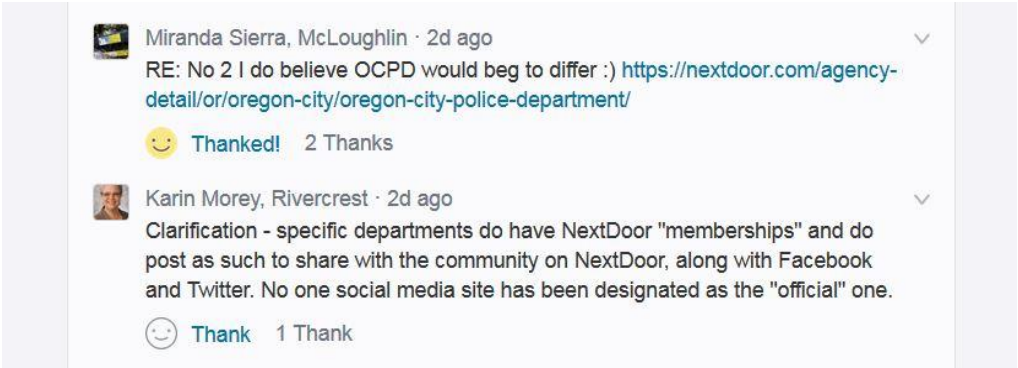
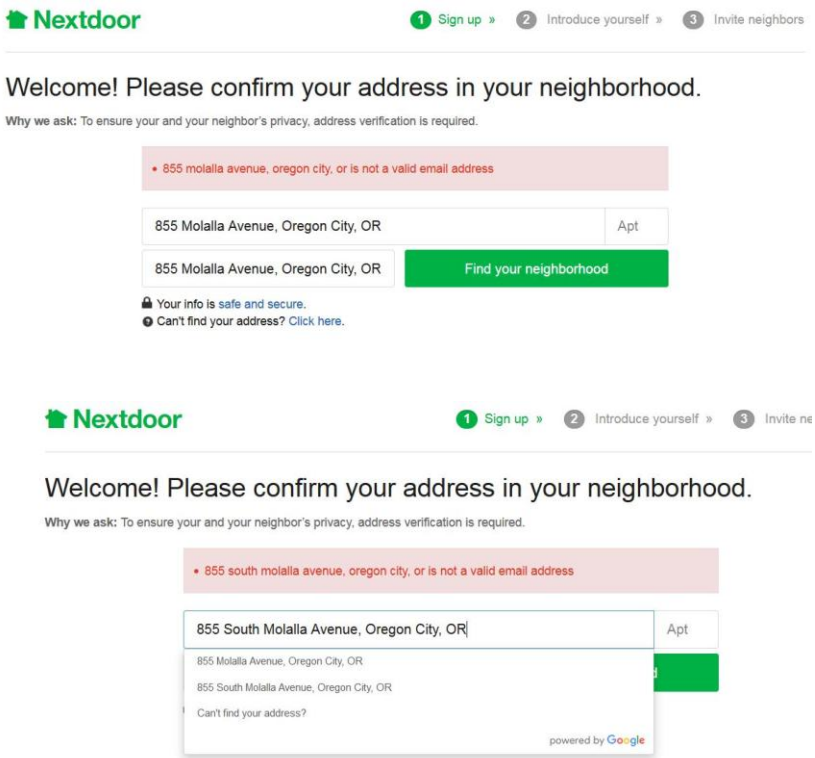


Exhibit G



November 11, 2017

From: Mark J. Matheson, Candidate for Mayor Of Oregon City
Vice Chair / CIC member for Barclay Hills Neighborhood Association
855 Molalla Ave.
Oregon City, Oregon 97045

Reply to: mark.matheson@drteamsint.com

To: Director Laura Terway, AICP
Community Development Director
221 Molalla Ave
Oregon City, Oregon 97045

Re: Karin Morey / Compliant - Cyber Bullying and Harassment

Dear Ms. Terway,

Karin Morey has left me little choice then to filing a complaint and I have attached the documents to this email. The current lawsuit of $7.2 million against the City, Tony Konkol III and Dan Holladay should be considered before deciding on the course to take. Dismissing Karin Morey from her position on the CIC and strongly suggesting to the Chair of her association that she be restricted from having any administrative duties until she had been cleared of any impropriety

Best Regards,

/s/ Mark J. Matheson, Candidate for Mayor Of Oregon City
Vice Chair / CIC member for Barclay Hills Neighborhood Association

Nextdoor for Public Agencies

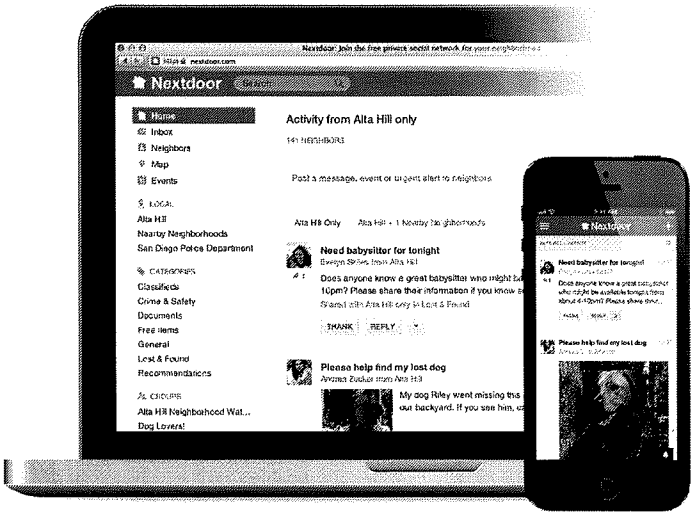
Nextdoor

What is Nextdoor?

"Our neighborhood dynamics have improved since we launched Nextdoor. It has helped us build trust and community by fostering dialog in our secure and private neighborhood website."

Anne Clauss
Nextdoor member
Hamilton, NY

Nextdoor is a private social network used by over 100,000 neighborhoods across the United States



Nextdoor creates a trusted online environment where neighbors feel comfortable talking about the issues that matter in their local community.

Private neighborhood community

- All Nextdoor neighborhood websites are secure and private password protected communities
- 100% of Nextdoor members are verified residents of their neighborhood

Local conversations

- Designed to connect neighbors, not friends
- Public safety agencies integrate with Nextdoor to share relevant information with their residents

Useful information

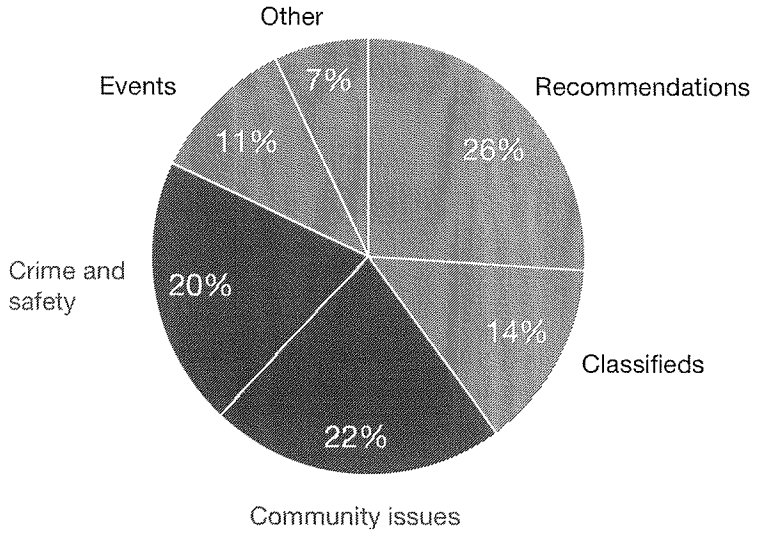
- Hundreds of public safety agencies have already added Nextdoor to their toolkit
- Nextdoor members appreciate information on crime prevention and emergency preparedness

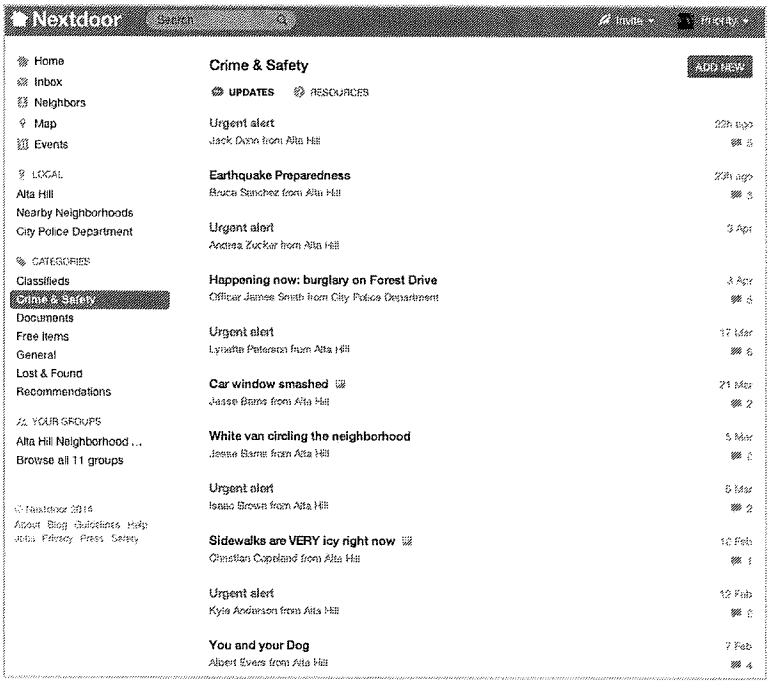
What neighborhood issues do Nextdoor members talk about?

2 in 5 posts by neighbors on Nextdoor concern community or public safety issues

"Nextdoor has made a difference in terms of how people feel about safety and about their connection to the Police Department, and it makes them more open to reporting activity that they think is suspicious. It really supports the work of the Police Department and people feel safer because of it."

Pat Freitas
Nextdoor member
Sacramento, CA





"We know we have to use technology to be more efficient and more effective when it comes to public safety and combating crime. Nextdoor can help us do that."

Charles McClelland
Chief of Police (ret)
Houston, TX

How can public agencies benefit from Nextdoor?

Agencies find Nextdoor helps improve quality of life, prevent crime, and prepare for emergencies.

Improve quality of life

- Agencies share information with residents about the services they offer and provide updates
- Examples include information about upcoming events, workshops, or incidents
- Nextdoor has been publicly credited for reducing crime in several major cities across the US

Strengthen community policing

- Unlike Facebook and Twitter, Nextdoor groups verified residents together by neighborhood
- Neighborhoods are highly motivated to keep their community safe, and want to hear from their local public safety agencies
- Nextdoor is endorsed by the National Association for Town Watch as an effective neighborhood watch tool

Prepare for emergencies

- Nextdoor builds strong communities through its neighborhood websites, and strong communities are more resilient in emergencies
- Agencies share information about disaster preparedness to increase awareness
- Agencies also communicate with residents throughout an emergency using Nextdoor's urgent alerts feature, allowing them to contact residents immediately through text messages

How does Nextdoor work?

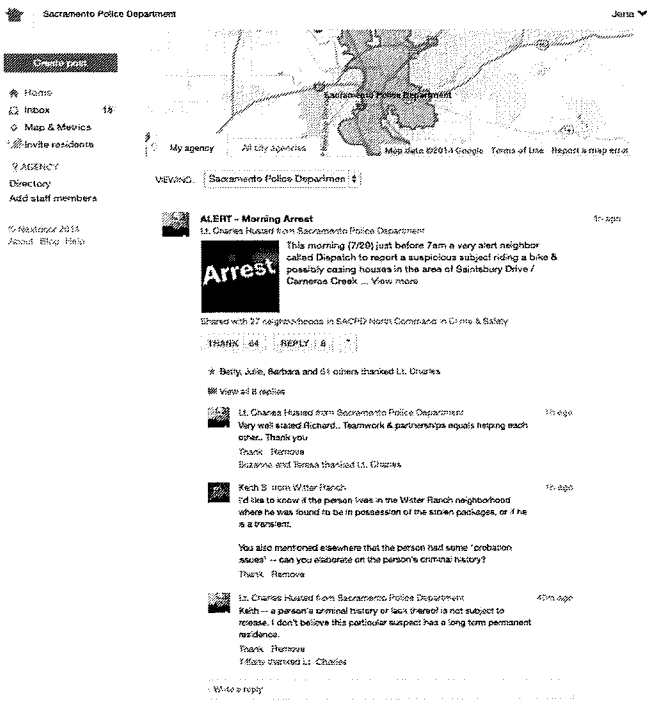
Public agencies use a custom website to share relevant information in targeted areas

Agency staff communicate with residents

Staff can post messages and read replies from members directly on their posts

Agencies can also:

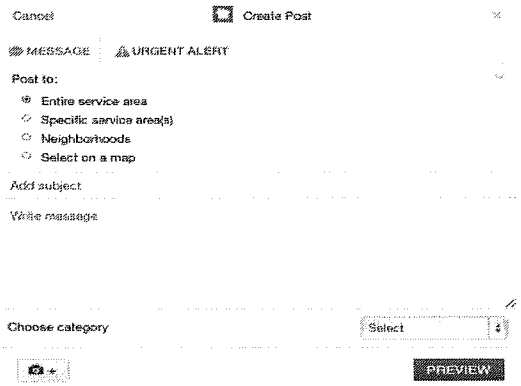
- Read and reply to emails from residents
- Contact neighborhood leaders through Nextdoor
- Share their posts on Facebook and Twitter through Nextdoor



Messages are targeted to specific areas

Staff can target messages to areas where they are relevant:

- One or many neighborhoods
- One or many patrol areas
- Your whole service area



What examples are there of how Nextdoor creates stronger and safer communities?

Neighbors use Nextdoor to share information and assist police

A series of car break-ins troubled neighborhood residents in Austin, TX. Neighbors communicated about the break-ins on Nextdoor to increase awareness of the criminal activity. As a result, one informed neighbor shared relevant footage from her home surveillance system with the police. Austin PD cites neighborhood watch as one of the best tools available to fight crime.

Police department recruits citizen volunteers via Nextdoor

Budget cuts led to reductions in force within the Fort Worth, TX police department. With fewer officers, the police turned to neighbors for help. Officers used Nextdoor to recruit volunteers for its Citizens on Patrol (COPS) program. The police received over 200 responses, which led to 400 new volunteers. These COPS now help the police as "eyes and ears" in elementary schools and neighborhoods.

City enlists its residents to help with public works project in wake of storm

Wet leaves from heavy rains led to clogged storm drain grates in Redwood City, CA. Overwhelmed with requests to clear the leaves, the city's PIO asked neighbors on Nextdoor to help clear the grates. Hundreds of residents responded, which eased the load on public works.

What are agency leaders saying about Nextdoor?

David Brown
Chief of Police
Dallas, TX

"Nextdoor makes it easy for neighbors to establish their own virtual neighborhood watches, which are vital in combating crime and strengthening communities."

Greg Stanton
Mayor
Phoenix, AZ

"For the first time ever city residents will be able to receive real-time crime alerts from the police department and even important updates from city departments that are specific to their neighborhoods. This partnership with Nextdoor is a valuable social networking tool for public safety and public access to local information."

Larry Esquivel
Chief of Police
San Jose, CA

"We know that connected and engaged neighbors lead to safer communities. Nextdoor is another way our Police Department and our community can use technology to stay informed and reduce crime through increased awareness."

How do agencies use Nextdoor?

Nextdoor engages and activates residents to serve as force multipliers who partner with you to carry out your agencies mission. With Nextdoor you can:

Get the word out

- Inform residents about issues
- Publish crime and other statistics
- Correct miss-information

Increase participation at

- Community meetings
- Conferences and workshops
- Twitter chats

Get people to take action

- Start a neighborhood watch
- Participate in a disaster drill
- Install fire alarms

Drive sign ups on other channels

- For emergency alerts
- For newsletters
- To follow you on twitter

What do I need to do to get started?

Public safety agencies can integrate with Nextdoor in three easy steps. Nextdoor is free – and will always be free – for agencies.

1. Sign up at nextdoor.com/agency
   Registration takes just a few minutes, and we never share your information with anyone.

2. Authentication of your agency
   Nextdoor will validate that you are an employee of an active public safety agency.

3. Bring Nextdoor to your community
   Residents will want to hear that they can communicate with you through Nextdoor. Share the news through your agency's other social media sites, by issuing a press release or even by organizing a press conference.

Questions?
agencysupport@Nextdoor.com
nextdoor.com/agency

Barclay Hills Neighborhood Meeting

If you receive this card, you are part of Barclay Hills!

Main Topic of Discussion:

- Steering Committee elections that happen in November
- Recap of the neighborhood BBQ (With special thanks to Grocery Outlet for hot dogs and Frito Lay for all the chips)

Please come to your neighborhood meeting to find out what is going on in your city!

You can also join us on Next Door at...
Barclayhills.nextdoor.com

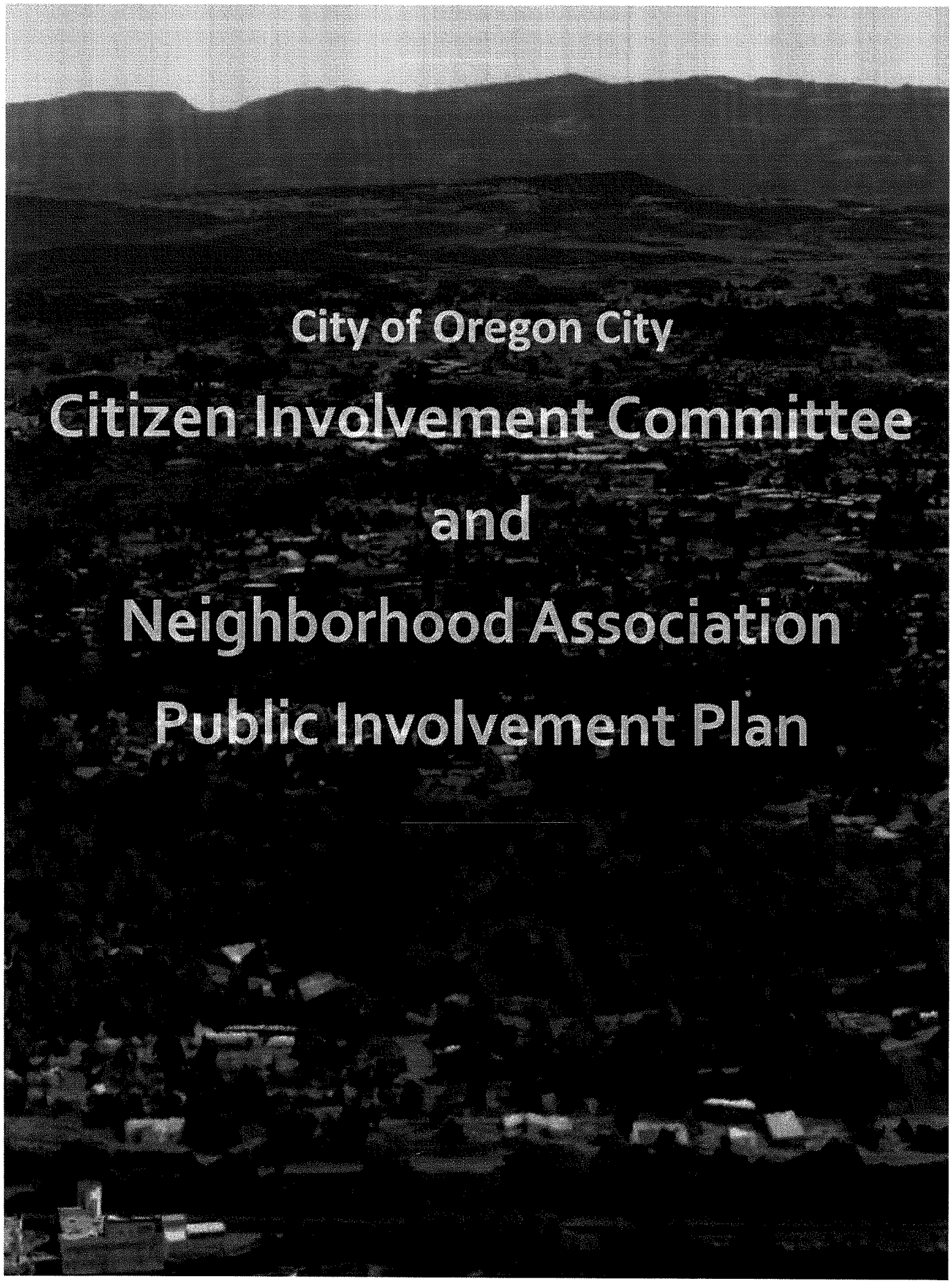
JOIN OUR FACEBOOK GROUP = BARCLAY HILLS NEIGHBORHOOD ASSOCIATION

Date of Meeting:
Tuesday, September 13, 2016

Time:
7:00 PM

Location:
St John the Apostle Cemetery
421 Warner Road

OREGON CITY



City of Oregon City

Citizen Involvement Committee and Neighborhood Association Public Involvement Plan

Introduction

Effective public participation is essential to building a sense of community and an effective government. Participation is functional when it helps create better decisions and a more thoughtful community plan. Participation is meaningful when the public has opportunities to participate in decisions and feels a sense of ownership for the community plan. A Public Involvement Plan (PIP), establishes a model for effective public involvement and contains written procedures for increasing public participation. This PIP is intended to be used by the Oregon City Citizen Involvement Committee (CIC) and by the Oregon City Neighborhood Associations (NA) that are interested in promoting citizen participation in their neighborhoods.

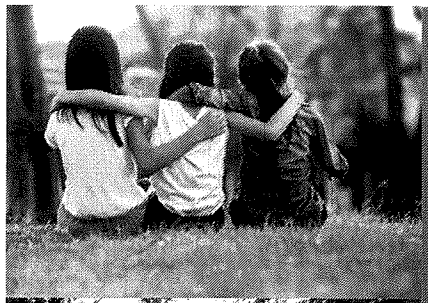
The CIC and the NAs are essential to a healthy, thriving community. They provide the grassroots, participatory forums for residents to participate in civic affairs and are important to furthering good government in Oregon City. From public safety to land use, sustainability to parks and open spaces, our CIC and NAs help shape how Oregon City works for all of us. The credibility of the CIC and the NAs depends on healthy levels of participation and robust efforts to engage residents of every neighborhood. This plan provides suggested methods to encourage the participation of a broad range of citizens reflecting the diversity of our City.

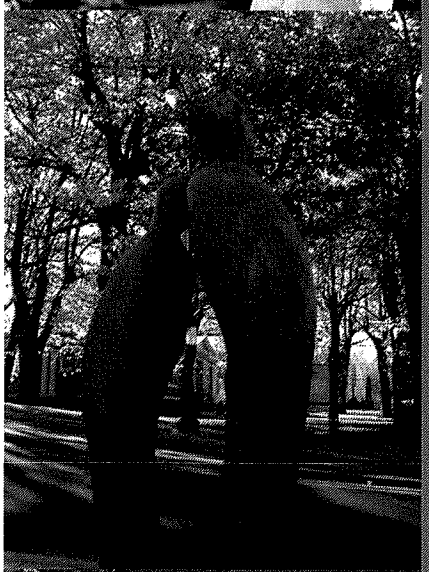
Framework

The highest priority of the 2015-2017 Citizen Involvement Committee goals was the creation of a public involvement plan to increase public participation in the CIC and NAs. To meet this goal a subcommittee of the CIC was formed in early 2016. The committee met five times over a series of months to brainstorm ideas and craft the plan. The committee worked by sharing ideas that have worked in their NA, reviewing information from other jurisdictions and by soliciting input from others. An outline of ideas to improve communication with residents and increase the visibility of the NAs was created by the members. These ideas were then grouped into five categories:

- Goals of Public Involvement Plan (PIP)
- Benefits of Involvement in the CIC and NAs
- Audience
- Barriers and Ways to Overcome Them
- Ways to Reach Out

The Public Improvement Plan provides a variety of methods to increase public participation in the CIC and NAs, which when adapted to the needs of each unique neighborhood will provide for a more informed citizenry and improve the two-way communication between our residents, city staff and elected officials.





Goals of the Public Involvement Plan

Increased participation at CIC and NA meetings, attendance that reflects the diversity of the NAs and better communication among residents and City staff evolved as the major themes of the sub-committee discussions. Goals were established to address the need to solicit meaningful input from a broad range of neighbors as well as inform them of the land use process and government activities.

Participation
- Increase attendance at meetings
- Increase diversity of participants (age, gender, ethnicity, renters/ homeowners, income, language)
- Advocate for neighborhood issues such as land use, transportation, public safety and social services
- Create NA identity

Education
- Increase awareness of issues, public processes, City services and elections
- Inform neighbors of historical issues and processes
- Transparency

Communication
- Improve communication between neighbors, NAs, CIC and the City
- Make technical issues more understandable and accessible
- Presentations by City staff and partnering agencies
- Informative updates from each NA at CIC meetings
- Obtain feedback from citizens
- Tracking citizen comments to verify they are directed appropriately

Benefits of the Citizen Involvement Committee

The Neighborhood Association program was established in Oregon City to meet the requirements of the City's Comprehensive Plan and Goal 1 of the Oregon Land Use. Since that time the community has worked together to provide meaningful opportunities for engagement. This has resulted in long-term collaborative relationships and learning opportunities with community partners and stakeholders. The NAs provide a forum for collecting neighborhood concerns and successes and relaying them to the proper City offices as well as keeping their members informed about the work of the various City departments. To be effective the NAs require a cross-section of residents representing the neighborhoods' various interests, ages, genders and ethnic identities. The CIC brings together representatives from each NA to share information and ideas to help improve the city as a whole and to maintain open communication with City officials.

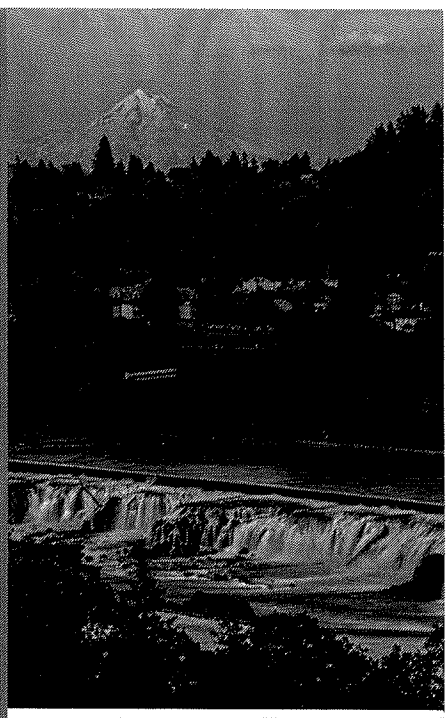
Benefits of the Citizen Involvement Committee (Continued)

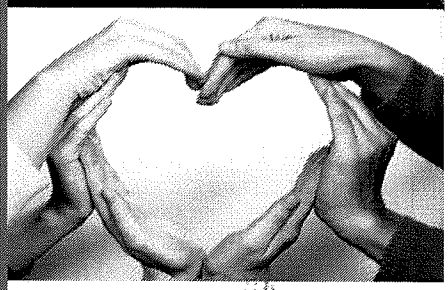
Information/Communication
- Education on land use law, government operations, opportunities for public input, which result in better land use planning and government
- City or private developments may be presented to the NAs for feedback
- The CIC provides an avenue for information between NAs and government agencies
- NAs may share challenges, successes, and current events

Comfort level
- Appearing before the CIC, rather than the City Commission may be less intimidating
- The CIC members provide a less formal liaison between the City and the residents of the NAs

Access to City staff
- Staff provide access to their expertise and resources and provide presentations at meetings
- The NAs may build relationships with City staff

Camaraderie/Solidarity
- CIC brings all of the NAs together
- CIC makes the NAs themselves more transparent
- Networking with community

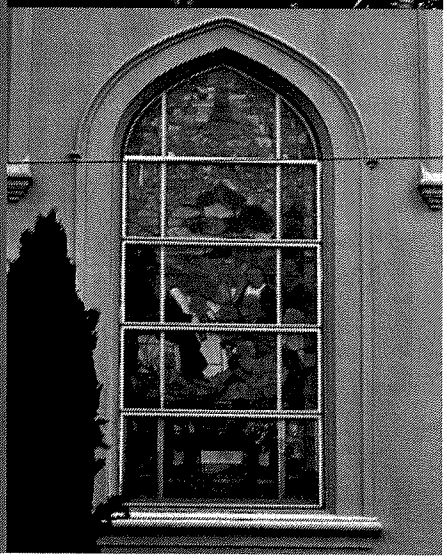




Benefits of Involvement in the Neighborhood Associations

Information/Communication
- NAs receive information from the City and CIC and communicate that information to their members
- NAs provide information to the CIC and the City
- Presentations on topics of interest to the NA
- Proposed development in the NA
- Access to designated staff from Planning and the Police Departments

Friendships/Community
- Neighbors can bring problems in a relatively informal setting
- NAs can be the nursery of ideas, community projects
- Meet new people, some of whom have similar interests
- Create empathy, care and concern for your neighbors
- Build community fabric
- Provide input on proposed development
- No cost to appeal of land use decisions to the City Commission
- NA provided longer speaking times at City public hearings



Audience

To be truly representative, the CIC and NAs need to encourage the participation of a broad range of residents reflecting the demographics of Oregon City. Becoming familiar with the diversity of the city and the individual neighborhoods will assist in identifying under represented groups when assessing participation in NA meetings and activities. Active participation by members who reflect the neighborhood's mix of ages, genders, national origin, marital status, employment, housing, education, length of residency and other demographic factors will provide a broader view of issues facing the neighborhood.

Total population: 33,834
- Male: 16,616
- Female: 17,218

Average age: 37.4 years
- 74.9% of total population ≥18 years
- 13.9 % of total population ≥62 years

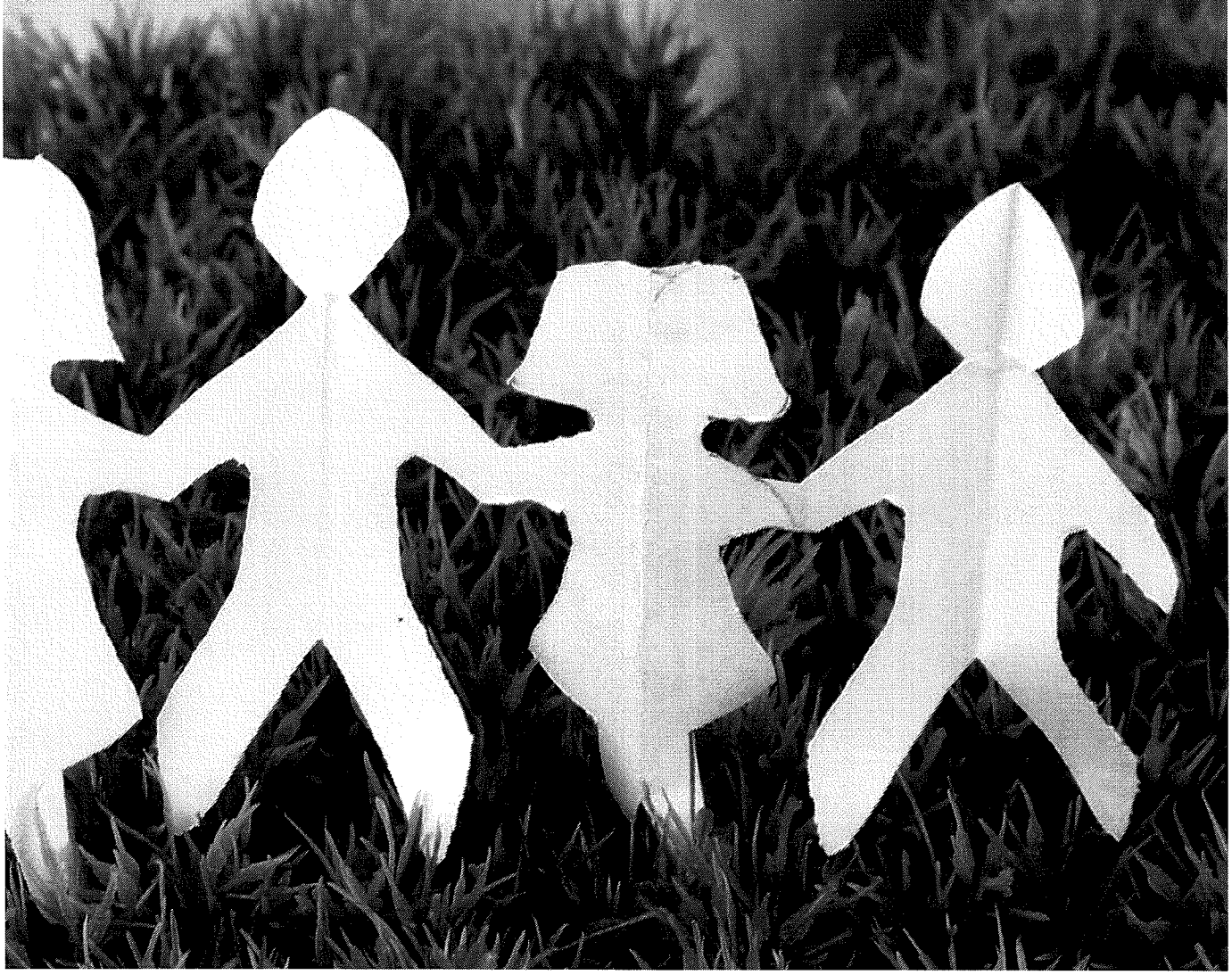
Race (97.5% self-identified as one race):
- White: 90.8%
- Hispanic or Latino: 7.1%
- Black or African American: 0.7%
- Asian: 1.7%
- American Indian/Native Alaskan: 0.9%

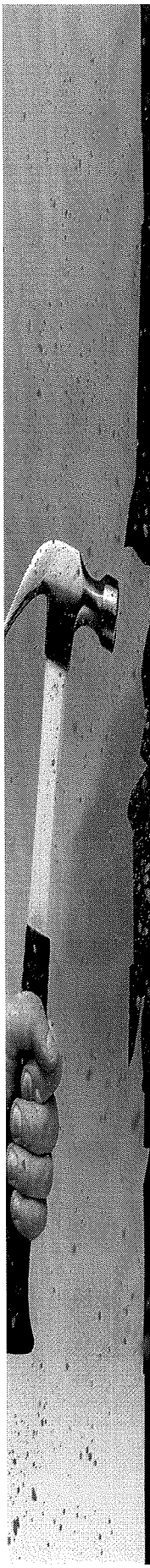
Income:
Median Household Income: $59,429
Approximately 30% under $35,000; 50% $35,000-$100,000, 20% over $100,000)
Households receiving income from employment: 78.6%
Households receiving income from retirement benefits: 16.6%
Households receiving income from Supplemental Security Income or public assistance: 9.7%

Employment of population ≥16:
- 65.3% in the labor force
- 6.4% of this percent unemployed
- 34.7% not in the labor force

Occupancy:
- Owner Occupied: 63.7%
- Renter Occupied: 36.3%

(2010 Census) Household types:
- Two-parent family: 50.7%
  - 22.7% with children under 18
- Single adult family: 17.8%
  - 10% with children under 18
  - 31.5% without Children:





Barriers to Participation and Ways to Overcome Them:

It is critical to recognize the barriers to participation in the CIC and NAs. Attendance at meetings, participation in neighborhood activities and communication with residents can be improved by addressing special needs specific to each NA. Accessible meeting places, communication in a resident's primary language, information provided in a manner that can be accessed and understood by all need to be addressed on a neighborhood by neighborhood basis. After the unique needs of the neighborhood are identified solutions can be crafted to overcome these barriers.

Barrier: Lack of Transportation
Solutions:
- Hold meetings in locations accessible by multiple modes of transportation
- Carpooling
- Bike racks at meeting location
- Remote access: online or televised

Barrier: Need for Childcare
Solutions:
- "Sugar and books", snacks and quiet play material in a location at meeting site
- Telling people children are welcome
- Supply a list of local babysitters
- Provide on site childcare

Barrier: Work Schedules and Competing Activities (Sports, etc.)
Solutions:
- Vary times of meeting
- Publish minutes early for those who could not attend
- Encourage other ways of interacting
- Use existing organizations (e. g. clubs, schools) to get neighborhood information out
- Post information on an NA website

Barrier: Language/Education
Solutions:
- Speak/written communication in understandable terms
- Avoid acronyms (e. g. CIC, TAC, SDC)
- Identify and accommodate the local need for language(s) other than English
- Provide access to translators

Barrier: Hearing or Visually Impaired
Solutions:
- Use microphones to improve sound level for hard-of-hearing attendees
- Help find access to a signer if needed
- Describe visual presentations for low-sighted/blind attendees

Barrier: Embarrassed to Speak in Public
Solutions:
- Provide comment/feedback forms
- Provide an organized method to allow each member to be heard

Barrier: Improve Communication
Solutions:
- Improve content/quality/variety of printed communications
- Postcards, fliers, brochures, posters, newsletters, table-toppers
- Determine ways to communicate better and/or more efficiently
- Be proactive and send out information before major events/holidays
- A variety of modes of communication such as e-mail, surveys or polls

Barrier: Hostility in Group and/or Lack of Respect
Solutions:
- Encourage respect
- Train leaders
- Provide service opportunities to promote camaraderie

Barrier: Lack of Information and Follow Up
Solutions:
- Respond promptly to inquiries
- Collect e-mail addresses
- Provide information sheets summarizing the meeting for neighbors

Barrier: Poor Meeting Planning
Solutions:
- Organize agenda prior to the meeting
- Use Robert's Rules of Order

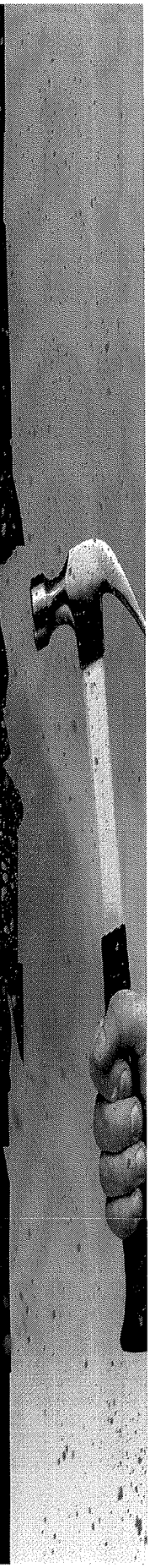
Barrier: Keep Topic Relevant
Solutions:
- Ask for feedback
- Provide ways to suggest topics
- Suggestion box at meeting

Barrier: Accessibility of NA Leadership
Solutions:
- Publish up-to-date e-mail address/phone number for NA contacts
- Provide annual training for NA leadership

Barrier: Location
- Lack of meeting space in neighborhood
- Need for liability insurance
- Making certain all people feel comfortable coming to the location

Solutions:
- Network with others for possible meeting locations
- Change meeting location if unable to purchase liability insurance
- Add directional signage to meeting room

Barrier: Funding
Solutions:
- Neighborhood fundraisers, such as an annual hanging basket sale
- Tie NA fundraisers to existing events, such as a Sno-Cone booth.



Ways to Reach Out

It is important to reach out to everyone in the neighborhood to encourage the broadest representation of ideas and opinions on local issues. Rapidly changing technology and the ability to use it present an ongoing challenge in disseminating quality information in the most user-friendly format. Age, ability and access may limit the usefulness of electronic communications, but computer or smart-phone accessible information may be the best means of reaching out to a growing number of residents. To meet the goal of open communication with your NA members and receiving feedback on what is important to them it is important to consider using more than one mode of communication. Also, adding diversity and incentives to NA meetings might be considered to increase attendance.

Print:

- Postcards
- Newsletters
- Article in Trail News
- Flyers
  - Posted in public places, library, stores, restaurants
  - Distributed door-to-door
  - Handed out through local businesses/realtors
- Door Hangers
- Bus placards
- Utility bill insert
- Advertisements or inserts in local newspapers
- Media releases
- Business cards
- Signs - meeting tonight, etc.

Venues/means of outreach

- School events
- City events, e.g. National Night Out
- "Tabling" at local store or other business
- Door-to-door contact in neighborhood
- Work with local realtors to identify new residents
- Welcome wagon

Electronic

- E-mail reminders, e-blasts
- Social Media (e. g. Facebook, Twitter, Instagram, NextDoor, etc.)
- Website and/or Blog
- Surveys/polls
- Local Access television
  - Public Service Announcements
  - Video of meetings
  - Promotional videos
- Skype
- Post meetings on online calendars
- Ads on other websites
- Posting on local business outdoor reader boards

Incentives/Activities

- Raffles - collaborate with other NAs to solicit coupons/free offers from local merchants
- Field Trips
- Workshops

Conclusion

Every neighborhood is different and not all solutions will be appropriate to everyone. This document is intended to present a starting place for a conversation in your neighborhood as a means to increase attendance at meetings and to improve your outreach to your neighbors. Getting to know the unique qualities of the individual NAs is the best preparation for providing neighbors with information on the City and projects that will affect them. Although individual NA outreach may supplement information already provided by the City, it is more likely to reach the largest number of people by crafting the delivery to the needs of the members of your NA. Neighborhoods from the basic fabric of society, offering friendship, support, knowledge and comfort. One of the reasons Oregon City is a wonderful place to live is because of our neighbors, businesses and families that have worked together to build a community we are proud to call home.

Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has- Margaret Mead

Committee:
Amy Wilhite, CIC Chair
Barbara Renken, CIC Secretary
Karin Morey, CIC Vice-Chair
Jesse Buss, CIC member
Steve VanHaverbeke, CIC member
Gary Fergus, CIC member

Appendix: History of the Neighborhood Associations

City Commission meeting of May 21, 1997:
"In 1976 the City of Oregon the Citizen Participation Process was formalized through the Citizen Participation Goal in the Land Use Policies for Oregon City (the Comprehensive Plan). The city determined that the formation of a neighborhood program would provide the best means for citizens to become involved in the planning process. With this policy in mind, Oregon City established (1) neighborhood associations; and, (2) a Citizen Involvement Committee Council (CICC).

In January 1988, the Citizen Involvement Plan was amended to allow the planning commission along with seven citizens from neighborhood areas to serve as the Citizen Involvement Committee during the periodic review process. By the early 1990s, both the Citizen Involvement Committee and neighborhood association became inactive. The City Commission renewed its commitment to citizen involvement in May 1994 by creating the position of Community Involvement Coordinator to re-establish a citizen involvement program. Since that time the City Commission has actively encouraged and participated in various neighborhood activities." (*City Commission meeting, May 21, 1997)* Though the Coordinator position has been suspended, the City Manager's Office and Planning Division work together to support the CIC and neighborhood associations.

In the past decade the participation in the individual NAs has fluctuated, resulting in at least one merger and periods of time when several NAs were inactive. In 2015 the Citizen Involvement Committee was codified in the Oregon City Municipal code and the membership was restructured with a primary and secondary representative nominated from each NA and appointed by the Mayor. The newly constituted CIC adopted goals, including a commitment to increase participation in the NAs and in the activities of the CIC.

OREGON CITY MUNICIPAL CODE

Chapter 2.30 - CITIZEN INVOLVEMENT COMMITTEE

2.30.010 - Created.

The citizen involvement committee (CIC) is hereby created for the city of Oregon City. The CIC shall foster public participation and education regarding land use for the citizens of Oregon City on behalf of the city commission and perform other duties as identified within this chapter.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

2.30.020 - Duties.

The duties of the CIC include, but are not limited to, the following:

A. Encourage public participation and knowledge of land use in Oregon City.
B. Encourage public participation in other government activities as they impact neighborhood programs.
C. Provide information to the city commission and the public.
D. Address grievances of the CIC and of neighborhood associations.
E. Assist with requests from the city commission.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

2.30.030 - Membership.

A. The CIC shall consist of one primary member and one alternate member from each city recognized neighborhood association.
B. Each neighborhood association shall provide a primary and alternate member nomination for appointment by the mayor. Each primary and alternate member appointed shall have first been nominated by the neighborhood association of which they represent.
C. Members shall be appointed for two years. Terms of the office shall commence on the first day of the calendar year.
D. The members shall reside, work in, own property, or own a business within the neighborhood association boundaries which they represent or the land outside of the city limits but inside the urban growth boundary designated to be within the neighborhood association which they represent.

E. All members shall serve without compensation.

F. If a member is unable to attend a meeting, it is the member's responsibility to inform the city liaison prior to the meeting being missed.

G. Upon failure of any member to attend three consecutive meetings, misconduct or nonperformance of duty, the CIC may recommend termination of that appointment to the city commission. A CIC member may be removed by the city commission, after hearing, for misconduct or nonperformance of duty. The alternate member may become the primary member for the remainder of the term and the neighborhood association shall nominate a new member.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

2.30.040 - Officers and staffing.

A. Officers shall include chairperson, vice-chairperson and secretary.

1. The officers shall be appointed for two years starting in January of each even year. In the event that an officer is unable to complete the specified term, a special election shall be held for the completion of the term. Members may not serve more than two consecutive terms as a chair, vice-chair or combination thereof. An officer appointment expires if a member is no longer appointed to the CIC.

A. WILLHITE

2. Chairperson. The chairperson shall preside at all CIC meetings and serve as an ex-officio member on all committees. The chairperson shall be the official spokesperson for the CIC, representing the majority position of the CIC, unless otherwise delegated in writing with the majority consent of the CIC.

K. MOREY

3. Vice-Chairperson. The vice-chairperson, in absence of the chairperson, shall have general supervisory and directional powers over the CIC. The vice-chairperson shall conduct all business delegated to the chairperson, in his or her absence.

4. Secretary. The secretary prepares the minutes and attendance records (as needed) of all meetings and submits the information to the city liaison.

B. Staffing of the CIC may include a city commissioner liaison and a city liaison.

1. City Commissioner Liaison. One liaison from the city commission may be appointed to act as a resource to CIC and attend CIC meetings. The city commissioner liaison will be a non-voting member of the CIC.

2.

City Liaison. The planning division and the city manager's office or their designee shall be responsible for keeping an accurate and legally sufficient record of all proceedings. In addition, the city liaison shall create and post agendas, maintain a database of CIC members and track the CIC budget. The city liaison(s) will be a non-voting member of the CIC. Consistent with the City Charter, the city manager shall retain his/her discretion to suspend staffing when reasonable circumstances warrant.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

2.30.050 - Organizational procedures.

A. The CIC shall hold an official meeting every month. The CIC shall meet at such times and places as may be fixed by the committee. Special meetings may be called in accordance with the public open meetings law by the city manager or the city manager's designee.

B. A majority of the members constitutes a quorum for meetings. Provided a quorum is present, voting matters shall be approved by a simple majority of the voting members present. All primary members who are present and all alternate members who are acting as primary members in the absence of the primary members are allotted one vote each on all motions.

C. The CIC shall establish goals every two years that are consistent with the adopted goals and objectives of the city commission.

D. The CIC chairperson or designee shall report to the city commission once a year to provide CIC accomplishments.

E. All meetings shall comply with ORS 192.640 and all CIC business shall comply with all applicable federal, state, and local laws and regulations.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

2.30.060 - Grievances.

A. Upon written submission of a grievance to the CIC, an ad hoc grievance committee will be formed to recommend resolution to the CIC for a vote.

B. The grievance committee will consist of five primary or alternate members chosen by the CIC chairperson through a random lottery of CIC representatives.

1. Any member who is a party to, or is directly impacted by, the grievance or the recommendation, must recuse themselves from being chosen for this committee.

2.

The CIC chair will serve as an ex officio on this committee and will not vote on any recommendation or course of action unless chosen randomly to be on the grievance committee.

3. A committee chair will be appointed by the grievance committee itself.

C. The task of the grievance committee will be to study any grievances directed in writing to the CIC by any of its members, neighborhood associations, or any person considering themselves adversely affected by the CIC. Upon receipt of such complaint the grievance committee will proceed in the following manner:

1. First, it will recommend that the parties seek to reconcile their differences through mediation.
2. If mediation fails, the committee is authorized to conduct such meetings and hearings as may be necessary to determine the facts of the matter in dispute.
   a. A majority of the committee members will constitute a quorum.
   b. Committee action will be determined by a majority vote of those present and voting at each committee meeting.
   c. The committee is to report its progress to the CIC at each CIC meeting.
   d. The committee shall submit a written report with a recommendation for the resolution of the grievance to the CIC.
   e. The CIC will hear the recommendation and vote on a final decision.
   f. The CIC decision is final unless called up for review by the city commission. The CIC decision is final and may not be appealed to the city commission.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

2.30.070 - Conflict of interest.

A member of the CIC shall not participate in any committee proceeding or action in which any of the following has or will receive a direct or substantial financial interest: the member or his/her spouse, brother, sister, child, parent, father-in-law, mother-in-law, any business in which he/she is then serving or has served within the previous two years, or any business with which he/she is negotiating for or has an arrangement or understanding concerning prospective partnership or employment. Any actual or potential interest shall be disclosed at the meeting where the action is being taken. The committee shall operate in the general public interest serving the community as a whole.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

2.30.080 - Expenditures.

The CIC shall have no authority to make any expenditures on behalf of the city or to obligate the city for payment of sums of money.

(Ord. No. 15-1010, § 1(Exh. 1), 9-2-2015)

WHO PAID FOR
CIC & NA
PUBLIC INVOLVEMENT PLAN?

NOTE: COMMUNITY DEVELOPMENT DIRECTOR IS A PAID POSITION.
TIME = MONEY

Gmail

M Sierra <sierra318@gmail.com>

CIC Grievance Protocol

M Sierra <sierra318@gmail.com> Wed, Jan 18, 2017 at 9:09 PM
To: Amy <awillhit@yahoo.com>, Karin.morey@gmail.com, miniflower@comcast.net
Cc: Laura Terway <lterway@orcity.org>
Bcc: "Mark J. Matheson" <mark.matheson@drteamsint.com>

NOTE: OC LAND USE THREAD

RE: Nextdoor.com **Notice: New development Canemah historic district** 9 Jan 2017

Karin Morey from Rivercrest · 4h ago ← CIC VICE CHAIR (OFFICER)

> Enough - don't know what your issue actually is but your posts have nothing to do with what the original post addressed. My CIC position has nothing to do with any of this except in your imagination and the documents you link to do not prove your point or have anything to do with what you post.
>
> Let's agree to disagree and not subject others to anymore of your one-sided battle against the imaginary.

Good evening all

I am a resident of Oregon City; I own Residential and Mixed Use Employment properties in Barclay Hills and Mcloughlin neighborhoods

Question: What is the protocol for filing a grievance against an officer of the Citizen Involvement Committee (CIC)?

Any guidance regarding this matter would be greatly appreciated

VR
Miranda Sierra
Primary Oregon Address: 507 Cascade St, Oregon City, OR 97045
Email: sierra318@gmail.com

BACKROUND
CIC website: https://www.orcity.org/bc-cic
Public Involvement Plan 05-31-2016
City of Oregon City CITIZEN INVOLVEMENT COMITTEE and Neighborhood Association PUBLIC INVOLVEMENT PLAN 05.31.2016
https://www.orcity.org/sites/default/files/fileattachments/citizen_involvement_council/page/4349/public_involvement_plan_5_31_16.pdf
Page 10 of this public document states Social Media e.g. NextDoor as an "Electronic" Way To Reach Out

Nextdoor.com Miller Sierra RECAP **Ms Morey - Please feel free to fill in the gaps with your responses**

Miller Sierra from Barclay Hills · 1d ago

Ms Morey - I do enjoy your flair for micromanaging; however, as Vice Chair of the Citizens Involvement Committee (CIC) it is your duty to 'encourage public participation' i.e. simply dismissing concerns of

residents who will be directly impacted by this new development is wildly unprofessional
Miranda Sierra
Reference:
ENCOURAGE: 1. to inspire with courage, spirit, or confidence.
2. to stimulate by assistance, approval, etc. 3. to promote, advance, or foster http://www.dictionary.com/browse/encoura...

Oregon City Municipal Code Chapter 2.30 – Citizen Involvement Committee
2.30.020 - Duties.
The duties of the CIC include, but are not limited to, the following:
A. Encourage public participation and knowledge of land use in Oregon City.
B. Encourage public participation in other government activities as they impact neighborhood programs.
C. Provide information to the City Commission and the public.
D. Address grievances of the CIC and of neighborhood associations.
E. Assist with requests from the City Commission.
https://www.orcity.org/bc-cic

Miller Sierra from Barclay Hills · 1d ago

Ms Morey - "In no way am I representing the CIC when I post online" & "Guess I am encouraging public participation by feeling free to add my personal view to conversations"
Q: Are you or are you not a public representative of the CIC when posting online?
Miranda Sierra

Miller Sierra from Barclay Hills · 12h ago

RE: Karin is correct
with all due respect, a broken clock is right twice a day

check out pages 10 and 11: City of Oregon City CITIZEN INVOLVEMENT COMITTEE and Neighborhood Association PUBLIC INVOLVEMENT PLAN 05.31.2016 https://www.orcity.org/sites/default/files/fileattachments/citizen_involvement_council/page/4349/public_involvement_plan_5_31_16.pdf

Miller Sierra from Barclay Hills · 9h ago

Ms Morey - you still didn't answer my question:
Q: Are you or are you not a public representative of the CIC when posting online?
Miranda Sierra
EDIT: Evidence suggests YOU ARE a public representative of the CIC with explicit obligations. Your position is voluntary. Failing to perform your obligations in a satisfactory manor is unacceptable.
--

Miller Sierra from Barclay Hills · 4h ago

yes, ma'am; you do have a right to 'post as a citizen of Oregon City'
HOWEVER you also have the added burden AND duty as Vice Chair of the CIC to execute your position to the best of your ability
Q: Have you read the Public Involvement Plan 05-31-2016? your name is clearly printed on this public document, may I suggest taking a few moments to read it..
Miranda Sierra
Reference: Citizen Involvement Committee (CIC) https://www.orcity.org/bc-cic

---

Karin Morey from Rivercrest · 4h ago

Enough - don't know what your issue actually is but your posts have nothing to do with what the original post addressed. My CIC position has nothing to do with any of this except in your imagination and the documents you link to do not prove your point or have anything to do with what you post.

Let's agree to disagree and not subject others to anymore of your one-sided battle against the imaginary.

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Gmail

M Sierra <sierra318@gmail.com>

CIC Grievance Protocol

M Sierra <sierra318@gmail.com> Fri, Jan 20, 2017 at 4:09 AM
To: Laura Terway <lterway@orcity.org>

Good morning Laura

Q1. Are there any provisions or contingencies in place to address a grievance filed against a CIC Officer as defined by Chapter 2.30.040 of Oregon City Municipal Code?

2.30.040 - Officers and staffing

A. Officers shall include chairperson, vice-chairperson and secretary.

1. The officers shall be appointed for two years starting in January of each even year. In the event that an officer is unable to complete the specified term, a special election shall be held for the completion of the term. Members may not serve more than two consecutive terms as a chair, vice-chair or combination thereof. An officer appointment expires if a member is no longer appointed to the CIC.

2. Chairperson. The chairperson shall preside at all CIC meetings and serve as an ex-officio member on all committees. The chairperson shall be the official spokesperson for the CIC, representing the majority position of the CIC, unless otherwise delegated in writing with the majority consent of the CIC.

3. Vice-Chairperson. The vice-chairperson, in absence of the chairperson, shall have general supervisory and directional powers over the CIC. The vice-chairperson shall conduct all business delegated to the chairperson, in his or her absence.

4. Secretary. The secretary prepares the minutes and attendance records (as needed) of all meetings and submits the information to the city liaison.

Q2. Should a potential violation of Oregon City Municipal Code also be reported to Oregon City Police Department via Code Enforcement? i.e. do CIC Grievance proceedings fall under OCPD's jurisdiction

Code Enforcement responds to citizen complaints as fast as possible by determining if a violation has occurred, alerting the responsible party that they are in violation, and enforcing compliance through the legal process.

VR
Miranda Sierra
Primary Oregon Address: 507 Cascade St, Oregon City, OR 97045
Email: sierra318@gmail.com
[Quoted text hidden]
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Gmail

M Sierra <sierra318@gmail.com>

CIC Grievance Protocol

M Sierra <sierra318@gmail.com> Sun, Jan 29, 2017 at 8:23 AM
To: Laura Terway <lterway@orcity.org>
Cc: Tony Konkol <tkonkol@ci.oregon-city.or.us>, wparno@orcity.org

Good morning all

Q3: Why do CIC Officers, defined by Chapter 2.30.040 of Oregon City Municipal Code, have private email addresses?

Officers

Chair: Amy Willhite from Gaffney Lane Neighborhood Association, awillhit@yahoo.com

Vice Chair: Karin Morey from Rivercrest Neighborhood Association, Karin.morey@gmail.com

Secretary: Barbara Renken from Park Place Neighborhood Association, miniflower@comcast.net

https://www.orcity.org/bc-cic

Q4: Was this document Public Involvement Plan 05-31-2016 prepared and distributed using city funds?

City of Oregon City Citizen Involvement Committee and Neighborhood Association Public Involvement Plan

https://www.orcity.org/sites/default/files/fileattachments/citizen_involvement_council/page/4349/public_involvement_plan_5_31_16.pdf

VR

Miranda A Sierra

507 Cascade St, Oregon City, OR 97045

710 Barclay Hills Dr, Oregon City, OR 97045

1321 Division St, Oregon City, OR 97045

[Quoted text hidden]

OREGON CITY CIC webpage jan 2017.pdf
124K

Gmail

M Sierra <sierra318@gmail.com>

CIC Grievance Protocol

M Sierra <sierra318@gmail.com> Tue, Feb 7, 2017 at 11:32 AM
To: Laura Terway <lterway@orcity.org>

Good morning Laura

Q5: Apart from the afore mentioned Oregon City Municipal Code definition of CIC Officers, what is the primary difference between a CIC Officer and a CIC Member?

> "We are all members of the CIC but we do not speak for the CIC unless the CIC has a meeting and in this notice meeting we provide a direction [...] but please note that you cannot represent the CIC"
>
> Laura Terway, Community Development Director (City Liaison)
> Oregon City Citizen Involvement Committee Meeting
> Monday February 6 2017 | 7 PM | Commission Chambers
> http://oregon-city.granicus.com/MediaPlayer.php?view_id=2&clip_id=1867

Q6: Are social media websites considered a monitoring tool for the CIC?

> On Oregon City Chit Chat [...] teachers reached out to the community [...] I thought we should all be impressed and know what our citizens are doing [...]
>
> Amy Willhite, CIC Chairman (Officer)
> Oregon City Citizen Involvement Committee Meeting
> Monday February 6 2017 | 7 PM | Commission Chambers
> http://oregon-city.granicus.com/MediaPlayer.php?view_id=2&clip_id=1867

VR
Miranda A Sierra
Primary Oregon Address: 507 Cascade St, Oregon City, OR 97045
Email: sierra318@gmail.com

On Fri, Jan 20, 2017 at 4:09 AM, M Sierra <sierra318@gmail.com> wrote:
[Quoted text hidden]
[Quoted text hidden]

---

3 attachments

CIC Grievance Protocol.pdf
209K

CIC Q1 Q2.pdf
197K

CIC Q3 Q4.pdf
199K

Gmail

M Sierra <sierra318@gmail.com>

CIC Grievance Protocol

Wyatt Parno <wparno@orcity.org>
To: M Sierra <sierra318@gmail.com>

Mon, Jan 30, 2017 at 4:00 PM

Hey Miranda! ☺

I'll defer to Laura for response.

Hope all is well!

Wyatt

Wyatt Parno, CPA

Finance Director

wparno@orcity.org

City of Oregon City
PO Box 3040
625 Center Street
Oregon City, Oregon 97045-0304
503-496-1525 Direct phone
503-657-0891 City phone
503-657-3339 fax

Website: www.orcity.org
Visit us on Facebook! and Twitter

PUBLIC RECORDS LAW DISCLOSURE: This e-mail is subject to the

State Retention Schedule and may be made available to the public.

From: M Sierra [mailto:sierra318@gmail.com]
Sent: Sunday, January 29, 2017 8:24 AM
To: Laura Terway <lterway@orcity.org>

Cc: Tony Konkol <tkonkol@orcity.org>; Wyatt Parno <wparno@orcity.org>
Subject: Re: CIC Grievance Protocol

Good morning all

[Quoted text hidden]
[Quoted text hidden]

Gmail

M Sierra <sierra318@gmail.com>

Social Media

Amy <awillhit@yahoo.com> ← CIC CHAIR (OFFICER) Tue, Feb 14, 2017 at 2:28 PM
To: M Sierra <sierra318@gmail.com>

NOTE TIME

No.

Amy

On Tuesday, February 14, 2017, 8:45 AM, M Sierra <sierra318@gmail.com> wrote:

Good morning Ms Willhite

Question: Do you use social media as a monitoring tool? → SEE FEB 14 2.36PM EMAIL TO MIRANDA SIERRA

VR

Miranda A Sierra

Primary Oregon Address: 507 Cascade St, Oregon City, OR 97045
Email: sierra318@gmail.com

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*NEXTDOOR - SOCIAL MEDIA WEBSITE
CONDONED BY OC CIC NA
PUBLIC INVOLVEMENT PLAN

Gmail

M Sierra <sierra318@gmail.com>

Nextdoir

Amy <awillhit@yahoo.com> ← CIC CHAIR (OFFICER) Tue, Feb 14, 2017 at 2:36 PM
To: M Sierra <sierra318@gmail.com>

NOTE TIME

Good Afternoon Miranda,

I noticed that you commented recently on one of my Nextdoor posts, however it says that you are no longer a member of the Barclay Hills Nextdoor Neighborhood. Did you move? I'm curious as to why you were posting with Barclay Hills still listed by your name when your profile shows that you are no longer a member. Can you please clarify this for me?

Thanks,
Amy

(/news_feed/)

Home (/news_feed/?is=sid...
Inbox (/inbox?is=sidebar)
Neighbors (/directory/?is=si...
Map (/map/?is=sidebar)
Events Calendar (/events/?i...
Invite (/invitation_email/?is...
Recommendations NEW (/r...

LOCAL
McLoughlin (/neighborhood_fe...
Local Agencies (/agency/feed/...

CATEGORIES
Classifieds (/classifieds/?is=sid...
Crime & Safety (/crime_and_sa...
Documents (/documents/?is=si...
Free items (/free/?is=sidebar)
General (/general/?is=sidebar)
Lost & Found (/lost_and_found...
Recommendations (/recomme...

GROUPS
Browse all 3 groups (/groups/?i...

© Nextdoor 2017

Post in Neighbors (/directory/)

MILLER SIERRA (/profile/16605357) joined McLoughlin
Division St

Good morning neighbors!
I own residential and mixed use employment properties in Barclay Hills & McLoughlin neighborhoods. I was an intern at a secure national laboratory. I currently function primarily in the non-profit sector as a registered volunteer in the medical field. My husband served with honor and distinction as a USMC Helicopter Crew Chief in Kosovo, Iraq, and Afghanistan. We have 3 children (age 7-16) at three separate Oregon City School District schools.
Very Respectfully,
Miranda Sierra

Edited 55m ago · Shared with McLoughlin

REPLY · 1

Jennifer (/profile/1874289/), Denyse (/profile/1888355/), Diane (/profile/4654070/), and 1 other welcomed you

MILLER SIERRA (/profile/16605357) from McLoughlin · 2d ago
ready for next CASEVAC mission
photo by Sgt Nathan K LaForte for TIME Magazine 2002

Gmail

M Sierra <sierra318@gmail.com>

Re: Fwd: Nextdoor

Laura Terway <lterway@orcity.org>
To: M Sierra <sierra318@gmail.com>

Mon, Feb 20, 2017 at 10:01 PM

CORRECTION
2.30.060 OCMC

Good Evening,

The CIC will review your grievance per OCMC 3.20.060 of the Oregon City Municipal Code. You are welcomed to file a code enforcement complaint here if you would like as well. I look forward to assisting you by addressing your grievance once I receive direction from you to proceed per our prior email. Please feel free to contact me with any additional questions or concerns.

NOTE: CODE ENFORCEMENT FALLS UNDER OCPD'S JURISDICTION

Laura Terway

Community Development Director

* CIC OFFICER MISCONDUCT * IS NOW AN UNDUE BURDEN ON OCPD

From: M Sierra [mailto:sierra318@gmail.com]
Sent: Friday, February 17, 2017 10:30 AM

[Quoted text hidden]

[Quoted text hidden]

THIS NEGATIVE IMPACT IS A SIGN OF POOR LEADERSHIP

Exhibit D

Barclay Hills Neighborhood Association

Meeting Minutes

November 15, 2016 – 7PM

Call to Order – 7:05 PM

Opening Introductions

Presentation on charges on our Utility Bill – Finance Director Wyatt Parno and Marci Berreth Customer Service Supervisor

The city utility is bill is broken out per function and according to who handles pieces of the function. Water Treatment is South Fork Treatment, Water distribution is administrative overhead and the actual pipes that bring the water to our homes.

Storm water management the street drains and pipes.

Pavement maintenance is just that. 100% goes directly into maintenance on Oregon City Streets.

C-SAF fee, a temporary fee to build a new police station. It will go away as soon as the new police station is paid for.

Wastewater collection covers the sewer pipes that take waste to the treatment plant.

Wastewater Treatment is Water Environment Services (Clackamas County).

Review and approval of minutes Dan moved to approve, Janice second, approved by voice vote.

Election of Officers

Nominations for Chair, Thom nominated Betty, Dan Seconded.

Betty gave her background as a previous city commissioner and as one of the people who reinstituted the neighborhood associations. She planned the first picnic and helped plan the second. She has served as treasurer and has attended every general and steering committee as meeting since she has been on the board.

Moved by Dan to close and seconded by Mike Acosta

Approve 7, Nay 1

Nominations for Secretary, Dan nominated Shelley Batty, Janice Seconded.

Approve 9, Nay 1

Police Liaison Report –

Brandt provide the stats for the period and the new maps of where calls are made in the neighborhood.

Standing Committee Reports

- CIC – Mark reported on the meeting. He was unhappy that the Molalla corridor project is working on 213 to Beavercreek and not doing additional work on the Barclay Hills section of the street.
- There were no other city committee reports.

New Business

Ideas from the body regarding future speakers.

How do we get sidewalks fixed?

Who do you want to come speak at meetings?

Hedges and other obstructions to site lines being addressed so we can safely enter and exit neighborhood streets.

Barclay Hills Estates were promised a secondary exit from the community for over 25 years but it still hasn't happened. They are a death trap if a fire happens.

Lighting in the neighborhood is white, white and it is too bright. Dan says the city is aware and is working on bringing in better quality and less harsh as the older bulbs are retired.

How do we make Stafford Park a dog park? Parks and Rec Dept. would handle that. Aaron should come to the NA steering to help set up a plan to make that happen.

Adjourn