

From: [M Sierra](#)
To: [Laura Terway](#)
Subject: Re: Re: Fwd: Nextdoor
Date: Wednesday, February 15, 2017 1:22:08 PM

RE: In order to file a grievance please provide me with a written explanation of a situation and a request to initiate the grievance process.

Good afternoon Mrs Laura Terway

As per your request, and in accordance with Oregon City Municipal Code 2.30.060, I give my permission to submit all electronic correspondence and attachments between you and I regarding Ms Amy Willhite (CIC Chair) and Ms Karin Morey (CIC Vice Chair) as exhibits pertaining to potential OCMC violations. You are hereby notified to initiate the grievance process.

Very Respectfully,

Miranda Sierra

Primary Oregon Address: 507 Cascade St, Oregon City, Or 97045

Email: sierra318@gmail.com

On Wed, Feb 15, 2017 at 12:49 PM, Laura Terway <lterway@orcify.org> wrote:

Good Afternoon,

As identified in Chapter 2.30.060 of the Oregon City Municipal Code, the CIC may recommend resolutions to any grievances of CIC members, neighborhood associations, or any person considering themselves adversely affected by the CIC. At this point I have not received any grievance requests. In order to file a grievance please provide me with a written explanation of a situation and a request to initiate the grievance process. As a follow up of the last CIC meeting, I provided the following to the CIC.

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Please feel free to contact me directly with any questions or concerns.



Laura Terway, AICP

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From: Mark J. Matheson [mailto:mark.matheson@drteamsint.com]

Sent: Wednesday, February 15, 2017 6:09 AM

To: Laura Terway

Cc: Miranda Sierra; Gary Avery

Subject: Fwd: Re: Fwd: Nextdoor

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Subject:Fwd: Re: Fwd: Nextdoor

Date:2017-02-15 06:04

From:"Mark J. Matheson" <mark.matheson@drteamsint.com>

To:Amy Willhite <awillhit@yahoo.com>

Cc:Miranda Sierra <sierra318@gmail.com>

I wanted to make sure this was received

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Date:2017-02-15 06:01

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To:M Sierra <sierra318@gmail.com>, Amy Willhite <awillhit@yahoo.com>

Cc:BMUMMB@comcast.net, Shelley Batty <shelleyba@live.com>, Laura Terway <lterway@orcite.org>

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cc: Mrs Laura Terway, AICP

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cc: Mrs Laura Terway, AICP

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On Tue, Feb 14, 2017 at 2:36 PM, Amy <awillhit@yahoo.com> wrote:

Good Afternoon Miranda,

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From: [M Sierra](#)
To: [Laura Terway](#)
Subject: Re: Re: Fwd: Nextdoor
Date: Tuesday, February 21, 2017 9:47:11 PM
Attachments: [CIC officer misconduct oregon city 201702212017.pdf](#)

Good evening Laura

I hand delivered copies of the attached email to BHNA CIC reps; Ms Betty Mumm, BHNA Chair, was present.

VR

Miranda Sierra

On Tue, Feb 21, 2017 at 9:38 AM, M Sierra <sierra318@gmail.com> wrote:

Good morning Laura

I've been advised to forward the attached executive summary - Nextdoor for Public Agencies - for review; it will be presented at the Barclay Hills Neighborhood Association (BHNA) Steering Committee Meeting tonight. BHNA CIC Members will be tasked to represent me (an OC resident) at their discretion.

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On Mon, Feb 20, 2017 at 10:01 PM, Laura Terway <lterway@orcify.org> wrote:

Good Evening,

The CIC will review your grievance per OCMC 3.20.060 of the Oregon City Municipal Code. You are welcomed to file a code enforcement complaint [here](#) if you would like as well. I look forward to assisting you by addressing your grievance once I receive direction from you to proceed per our prior email. Please feel free to contact me with any additional questions or concerns.

Laura Terway

Community Development Director

From: M Sierra [mailto:sierra318@gmail.com]

Sent: Friday, February 17, 2017 10:30 AM

To: Laura Terway

Subject: Re: Re: Fwd: Nextdoor

Good morning Laura

Why is Oregon City Code Enforcement not involved with process?

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Miranda Sierra

On Thu, Feb 16, 2017 at 1:16 PM, Laura Terway <lterway@orcity.org> wrote:

Good Afternoon,

Thank you for the grievance submittal. In order to process your request, please provide an explanation of the grievance as well as any supporting documents or emails you would like to include with the grievance review. Once received, you will be placed on the CIC agenda. Please feel free to call me if you would like to discuss further.



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To: M Sierra <sierra318@gmail.com>

Mon, Feb 20, 2017 at 10:01 PM

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CORRECTION

2.30.060 OCMC

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Community Development Director

NOTE: CODE ENFORCEMENT FALLS
UNDER OCPD'S JURISDICTION

* CIC OFFICER MISCONDUCT *
IS NOW AN UNDUE
BURDEN ON OCPD



From: M Sierra [mailto:sierra318@gmail.com]

Sent: Friday, February 17, 2017 10:30 AM

[Quoted text hidden]

[Quoted text hidden]

— THIS NEGATIVE IMPACT IS
A SIGN OF POOR LEADERSHIP

From: [M Sierra](#)
To: [Laura Terway](#)
Subject: Re: Re: Fwd: Nextdoor
Date: Tuesday, February 21, 2017 9:39:22 AM
Attachments: [Nextdoor for Public Agencies.pdf](#)
[MILLER SIERRA nextdoor intro McLoughlin 2017.pdf](#)
[BHNA 09132016.pdf](#)

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Barclay Hills Neighborhood Meeting

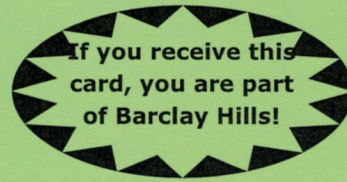
Main Topic of Discussion:

- Steering Committee elections that happen in November
- Recap of the neighborhood BBQ (With special thanks to Grocery Outlet for hot dogs and Frito Lay for all the chips)

Please come to your neighborhood meeting to find out what is going on in your city!

You can also join us on Next Door at...
Barclayhills.nextdoor.com

**JOIN OUR FACEBOOK GROUP = BARCLAY
HILLS NEIGHBORHOOD ASSOCIATION**



Date of Meeting:

Tuesday, September 13, 2016

Time:

7:00 PM

Location:

**St John the Apostle Cemetery
421 Warner Road**



(/news_feed/)

Home (/news_feed/?is=sid...
Inbox (/inbox?is=sidebar)
Neighbors (/directory/?is=si...
Map (/map/?is=sidebar)
Events Calendar (/events/?i...
Invite (/invitation_email/?is...
Recommendations NEW (/r...

LOCAL

McLoughlin (/neighborhood_fe...
Local Agencies (/agency/feed/...

CATEGORIES

Classifieds (/classifieds/?is=sid...
Crime & Safety (/crime_and_sa...
Documents (/documents/?is=si...
Free items (/free/?is=sidebar)
General (/general/?is=sidebar)
Lost & Found (/lost_and_found...
Recommendations (/recommen...

GROUPS

Browse all 3 groups (/groups/?i...

Search

Invite 25



Post in Neighbors (/directory/)



(/profile/16605357) **MIRANDA SIERRA (/profile/16605357) joined McLoughlin**

Division St

Good morning neighbors!

I own residential and mixed use employment properties in Barclay Hills & McLoughlin neighborhoods. I was an intern at a secure national laboratory. I currently function primarily in the non-profit sector as a registered volunteer in the medical field. My husband served with honor and distinction as a USMC Helicopter Crew Chief in Kosovo, Iraq, and Afghanistan. We have 3 children (age 7-16) at three separate Oregon City School District schools.

Very Respectfully,
Miranda Sierra

Edited 55m ago · Shared with McLoughlin

REPLY · 1



Jennifer (/profile/1874289/), Denyse (/profile/1888355/), Diane (/profile/4654070/), and 1 other welcomed you



(/profile/16605357) **MIRANDA SIERRA (/profile/16605357) from McLoughlin · 2d ago**

ready for next CASEVAC mission

photo by Sgt Nathan K LaForte for TIME Magazine 2002



Nextdoor for Public Agencies

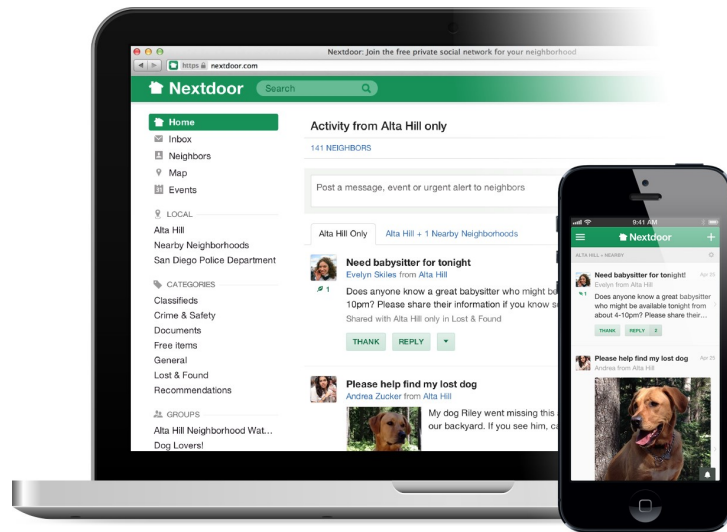


What is Nextdoor?

"Our neighborhood dynamics have improved since we launched Nextdoor. It has helped us build trust and community by fostering dialog in our secure and private neighborhood website."

Anne Clauss
Nextdoor member
Hamilton, NY

Nextdoor is a private social network used by **over 100,000** neighborhoods across the United States



Nextdoor creates a trusted online environment where neighbors feel comfortable talking about the issues that matter in their local community.

Private neighborhood community

- All Nextdoor neighborhood websites are secure and private password protected communities
- 100% of Nextdoor members are verified residents of their neighborhood

Local conversations

- Designed to connect neighbors, not friends
- Public safety agencies integrate with Nextdoor to share relevant information with their residents

Useful information

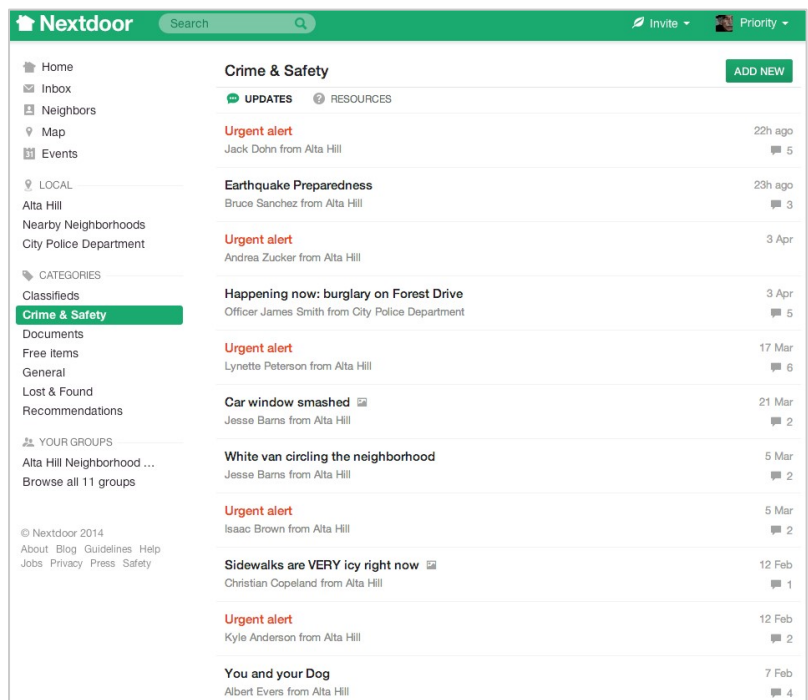
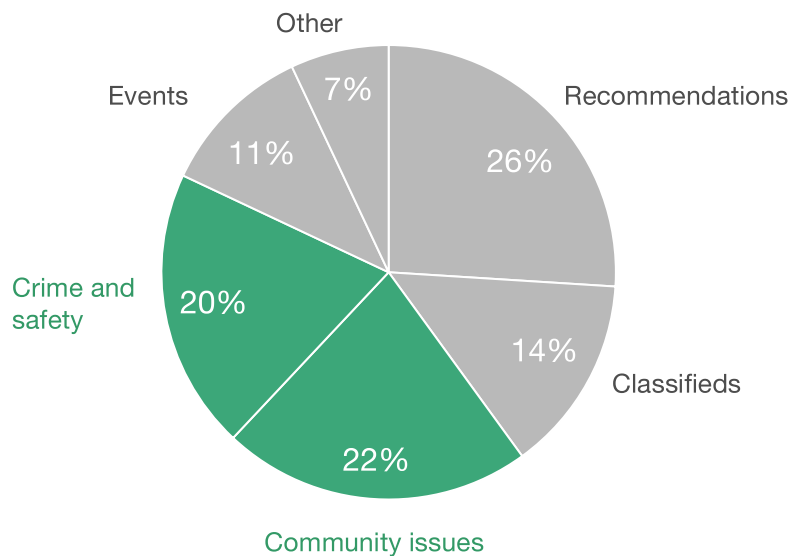
- Hundreds of public safety agencies have already added Nextdoor to their toolkit
- Nextdoor members appreciate information on crime prevention and emergency preparedness

What neighborhood issues do Nextdoor members talk about?

2 in 5 posts by neighbors on Nextdoor concern community or public safety issues

“Nextdoor has made a difference in terms of how people feel about safety and about their connection to the Police Department, and it makes them more open to reporting activity that they think is suspicious. It really supports the work of the Police Department and people feel safer because of it.”

Pat Freitas
Nextdoor member
Sacramento, CA



“We know we have to use technology to be more efficient and more effective when it comes to public safety and combating crime. Nextdoor can help us do that.”

Charles McClelland
Chief of Police (ret)
Houston, TX



How can public agencies benefit from Nextdoor?

Agencies find Nextdoor helps improve quality of life, prevent crime, and prepare for emergencies.

Improve quality of life

- Agencies share information with residents about the services they offer and provide updates
- Examples include information about upcoming events, workshops, or incidents
- Nextdoor has been publicly credited for reducing crime in several major cities across the US

Strengthen community policing

- Unlike Facebook and Twitter, Nextdoor groups verified residents together by neighborhood
- Neighborhoods are highly motivated to keep their community safe, and want to hear from their local public safety agencies
- Nextdoor is endorsed by the National Association for Town Watch as an effective neighborhood watch tool

Prepare for emergencies

- Nextdoor builds strong communities through its neighborhood websites, and strong communities are more resilient in emergencies
- Agencies share information about disaster preparedness to increase awareness
- Agencies also communicate with residents throughout an emergency using Nextdoor's urgent alerts feature, allowing them to contact residents immediately through text messages

How does Nextdoor work?

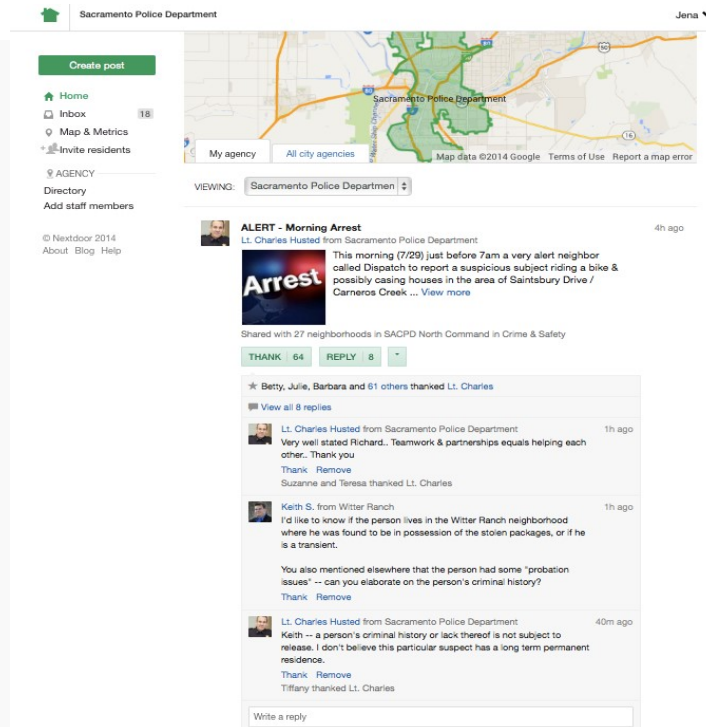
Public agencies use a custom website to share relevant information in targeted areas

Agency staff communicate with residents

Staff can post messages and read replies from members directly on their posts

Agencies can also:

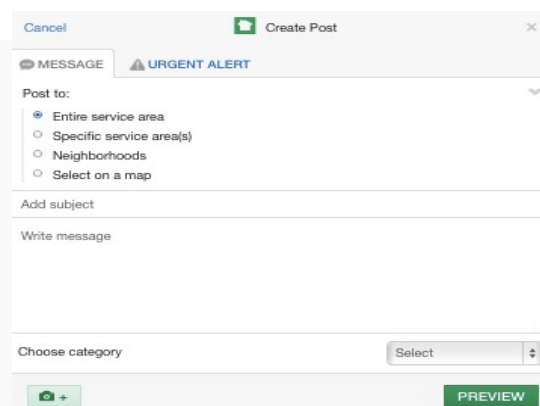
- Read and reply to emails from residents
- Contact neighborhood leaders through Nextdoor
- Share their posts on Facebook and Twitter through Nextdoor



Messages are targeted to specific areas

Staff can target messages to areas where they are relevant:

- One or many neighborhoods
- One or many patrol areas
- Your whole service area



What examples are there of how Nextdoor creates stronger and safer communities?

Neighbors use Nextdoor to share information and assist police

A series of car break-ins troubled neighborhood residents in Austin, TX. Neighbors communicated about the break-ins on Nextdoor to increase awareness of the criminal activity. As a result, one informed neighbor shared relevant footage from her home surveillance system with the police. Austin PD cites neighborhood watch as one of the best tools available to fight crime.

Police department recruits citizen volunteers via Nextdoor

Budget cuts led to reductions in force within the Fort Worth, TX police department. With fewer officers, the police turned to neighbors for help. Officers used Nextdoor to recruit volunteers for its Citizens on Patrol (COPS) program. The police received over 200 responses, which led to 400 new volunteers. These COPS now help the police as “eyes and ears” in elementary schools and neighborhoods.

City enlists its residents to help with public works project in wake of storm

Wet leaves from heavy rains led to clogged storm drain grates in Redwood City, CA. Overwhelmed with requests to clear the leaves, the city’s PIO asked neighbors on Nextdoor to help clear the grates. Hundreds of residents responded, which eased the load on public works.

What are agency leaders saying about Nextdoor?



David Brown
Chief of Police
Dallas, TX

"Nextdoor makes it easy for neighbors to establish their own virtual neighborhood watches, which are vital in combating crime and strengthening communities."



Greg Stanton
Mayor
Phoenix, AZ

"For the first time ever city residents will be able to receive real-time crime alerts from the police department and even important updates from city departments that are specific to their neighborhoods. This partnership with Nextdoor is a valuable social networking tool for public safety and public access to local information."



Larry Esquivel
Chief of Police
San Jose, CA

"We know that connected and engaged neighbors lead to safer communities. Nextdoor is another way our Police Department and our community can use technology to stay informed and reduce crime through increased awareness."

How do agencies use Nextdoor?

Nextdoor engages and activates residents to serve as force multipliers who partner with you to carry out your agencies mission. With Nextdoor you can:

Get the word out

- Inform residents about issues
- Publish crime and other statistics
- Correct miss-information

Increase participation at

- Community meetings
- Conferences and workshops
- Twitter chats

Get people to take action

- Start a neighborhood watch
- Participate in a disaster drill
- Install fire alarms

Drive sign ups on other channels

- For emergency alerts
- For newsletters
- To follow you on twitter

What do I need to do to get started?

Public safety agencies can integrate with Nextdoor in three easy steps. Nextdoor is free – and will always be free – for agencies.

1. Sign up at nextdoor.com/agency

Registration takes just a few minutes, and we never share your information with anyone.

2. Authentication of your agency

Nextdoor will validate that you are an employee of an active public safety agency.

3. Bring Nextdoor to your community

Residents will want to hear that they can communicate with you through Nextdoor. Share the news through your agency's other social media sites, by issuing a press release or even by organizing a press conference.

Questions?

agencysupport@Nextdoor.com

nextdoor.com/agency